

13/12/2023

## **NAA** won the Future Travel Experience **APAC AIRPORT PIONEER AWARD!**



FTE APEX Asia Expo 2023



Narita International Airport Corporation (NAA) won the "APAC AIRPORT PIONEER AWARDS 2023 Outstanding Achievement" at the FTE APEX Asia Expo 2023, which Future Travel Experience\* held in Singapore on November 8.

NAA has endeavored to make its business operations more efficient and improve customers' travel experience by introducing the first biometric boarding system in Japan and positively utilizing robots, AI, and other cutting-edge technologies. Such efforts were highly evaluated.

NAA will further promote innovation at Narita Airport and improve customer experience.



FTE APAC Pioneer Awards 2023 winners announced (futuretravelexperience.com)

Awarded trophy

\*Future Travel Experience: a forum where pioneering airports, airlines, and other related parties in the tourist industry worldwide share plans and visions concerning the latest passenger experience and business performance

~Narita Airport celebrated its 45th anniversary~

## NAM NARITA INTERNATIONAL AIRPORT CORPORATION

NAA-Bldg., Narita International Airport, Narita-City, Chiba, 282-8601, Japan URL: https://www.narita-airport.ip/en/