



Narita Airport Awarded "5-Star Airport" Rating for the 2nd consecutive year ! —SKYTRAX WORLD AIRPORT RATING—

Narita Airport has been awarded the global 5-star Airport quality rating, the highest mark of quality distinction for an airport, by SKYTRAX* for the 2nd consecutive year!

As Narita Airport welcomes to customers, especially inbound travelers, we have been striving for efficient and comfortable operation of terminal facilities and continuous improvement of facility services in order to meet various customer needs. In particular, we have received high evaluations for the improvement of our website which underwent a major renewal in February of this year; events held throughout the year to introduce Japanese culture; universally designed restroom facilities and the professionalism of our airport staff.

Narita Airport will continue to cooperate with its airport stakeholders and airport staff to improve and provide the best customer experience to be recognized and chosen by our customers.



Directions map on the website



*SKYTRAX is a UK-based aviation services research company founded in 1989 and evaluates airports and airlines around the world. This rating is conducted by SKYTRAX Auditors and audits up to 800 items by category, such as airport facilities and services, from the passenger's perspective, and rates each category and overall evaluation from 1-star to 5-stars.