

T1 FLOOR GUIDE

Narita International Airport

Terminal



The information listed is current as of April 2023. Subject to change without prior notice. For the latest information and COVID measures, please consult the Narita International Airport Official Website. Narita Airport is working in conjunction with organizations such as Japan's Ministry of Justice and Ministry of Health, Labour and Welfare to combat the spread of COVID-19. Due to the spread of the virus, business hours, etc., may have changed at some terminal facilities and stores.

General Information
Narita International Airport Information
<https://www.narita-airport.jp/>
Open 24/7, 365 days a year ☎0476-34-8000

Narita International Airport Official Website

When traveling between terminals, please use the free terminal shuttle bus.



Over 170 stores, restaurants and supermarket

10 minutes' walk to Naritasan Shinshoji Temple

Operating Hours

AEON MALL Specialty Stores area 10:00 - 21:00 1F Restaurant 11:00 - 22:00	AEON STYLE 1F food department 8:00 - 23:00 1F Non-food & 2F 9:00 - 22:00
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BUS Only 15minutes by direct bus from Narita International Airport
※Three bus services per one day.

Terminal 2 Bus Stop No.13

AEON MALL Narita
24, Wing-Tsuchiya, Narita-shi, Chiba
<https://en.aeonmall.global/mall/narita-aeonmall/>

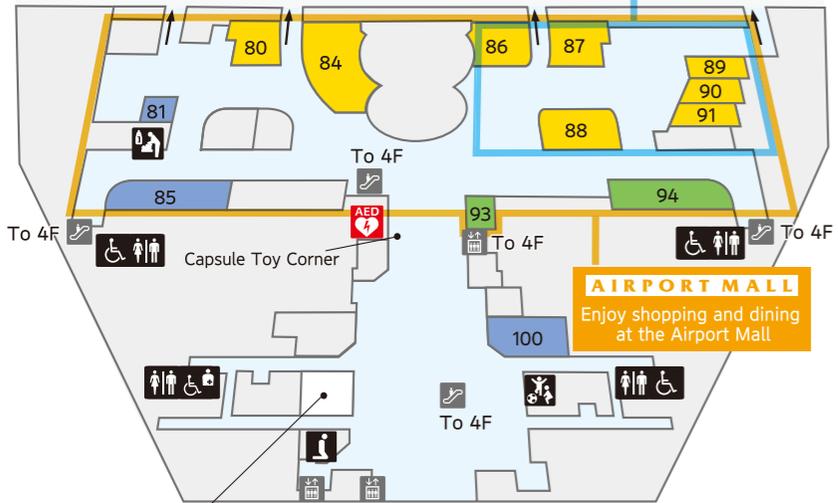
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Restaurants and Shops/ Observation Deck

- Information Counter
- Toilet
- Accessible Toilet
- Accessible Toilet (Facilities for ostomates)
- Nursery
- Kids Park
*Kids Park is not a daycare center. Children must be accompanied by an adult at all times.
- Quiet Rooms
*Tranquil room for persons with developmental disorders, mental abilities, and mental disorders.
- Prayer Room
*Available to everyone.
- Intercom
- Elevator
- Escalator
- AED

Observation Deck
May be closed due to weather conditions even during hours of operation.
6:30-21:00 (4/1-9/30) 7:00-21:00 (10/1-3/31)



Central Building
NAA Art Gallery 6:00-22:00

- Restaurants & Cafes
- Shops
- Service Facilities
- Airline Lounges

- Domestic Departures
- Domestic Arrivals
- International Departures
- Domestic Flights
- International Departures

★ Clear, plastic, zip-top bags for carry-on liquid items available at these stores. Restaurants providing halal menus Restaurants providing vegetarian menus

- | | | |
|---|--|--|
| <p>Japanese Cuisine</p> <ul style="list-style-type: none"> 80 KAITENSUSHI MISAKI 87 Homemade Udon Noodles KINEYAMUGIMARU 89 Williams Western Cuisine 84 FUJIYA RESTAURANT 86 Yomenya Goemon Chinese & Ethnic Cuisine 88 Thai Restaurant Jai Thai | <ul style="list-style-type: none"> 90 SEIYOKEN Ramen 91 RAMEN ICHIKAKUYA Convenience Stores & Others 94 LAWSON ★ Souvenirs & Misc. Goods 93 Biplane (Museum shop) Barber Shops & Beauty Salons 85 Hair Salon Kings | <ul style="list-style-type: none"> Credit Card Members Lounges 100 IASS Executive Lounge 1 ID Photographs 81 Passport Photo Booth Airline Lounges 1 ANA ARRIVAL LOUNGE
<small>(Domestic Departure/International Arrival Lounges)</small> |
|---|--|--|

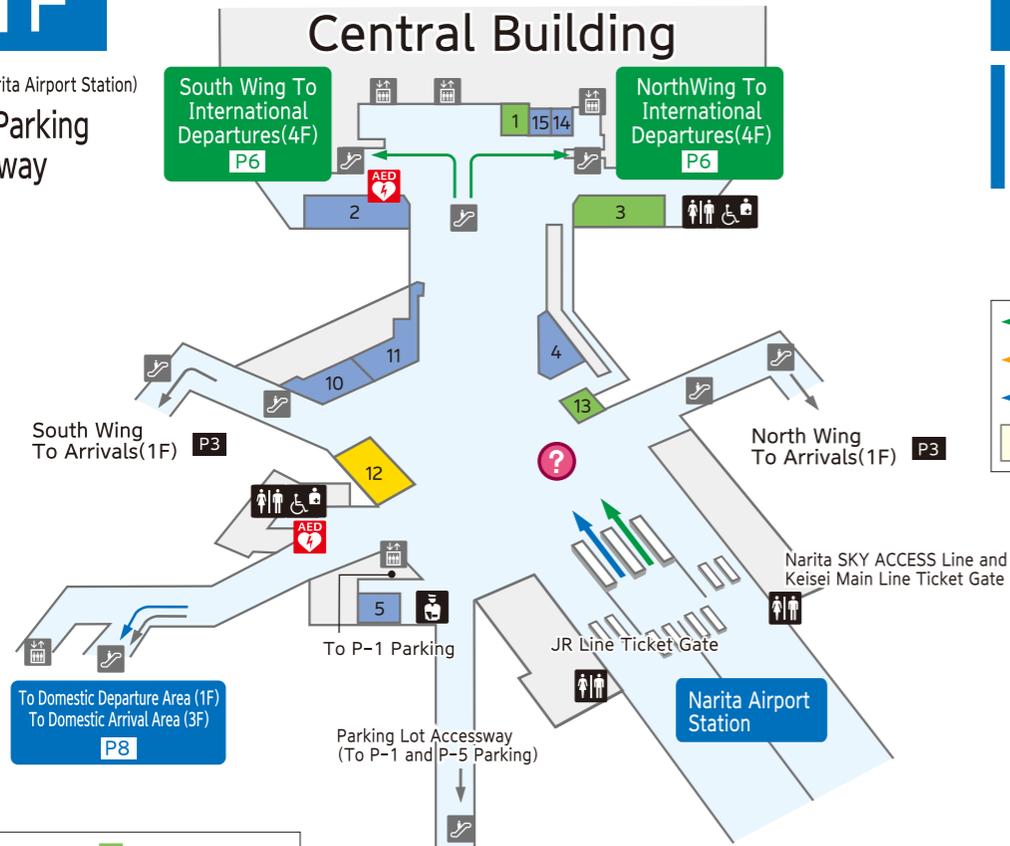
The stores and facilities listed below are available only for domestic passengers who have completed departure procedures. Not available for use by those on tours and those picking up or dropping off passengers.

- Light Meals
- 10 ANA FESTA Domestic Gate Shop
- Souvenirs & Misc. Goods
- 9 Fa-So-La GIFT SHOP
- 10 ANA FESTA Domestic Gate Shop



B1F

Railways (Narita Airport Station)
P-1 & P-5 Parking
Lot Accessway



- Restaurants & Cafes
- Duty Free Shops
- Airline Lounges
- Shops
- Service Facilities

★ Clear, plastic, zip-top bags for carry-on liquid items available at these stores.

24 Open 24 hours Vego- Restaurants providing vegetarian menus

- | | |
|---|---|
| Cafes & Light Meals | Mobile Phone/Wi-Fi Rental & SIM Card |
| 12 STARBUCKS COFFEE | 14 SIM Card Vending Machine 24 |
| Travel Goods & Pharmaceuticals | Shoe and Bag Repair |
| 1 Fa-So-La DRUGSTORE ★ | 4 Riat! |
| Convenience Stores & Others | ID Photographs |
| 3 LAWSON 24★ | 5 Shin Tokyo Kuko Shashin/General Photo |
| 13 FamilyMart | Others |
| Currency Exchange | 10 JR EAST Travel Service Center |
| 15 GPA Foreign Currency Exchange Store | 11 SKYLINER & KEISEI INFORMATION CENTER |
| Medical Facilities | |
| 2 Shadan Kokushukai Airport Clinic | |

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International Arrival
Lobby/P-1 & P-5 Parking
Lot Accessway

- International Departures
- International Arrivals
- Domestic Departures
- Before Customs

- Information Counter
- Toilet
- Accessible Toilet
- Nursery
- Intercom
- Police
- Elevator
- Escalator
- Terminal Shuttle Bus Stop
- AED

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South Wing



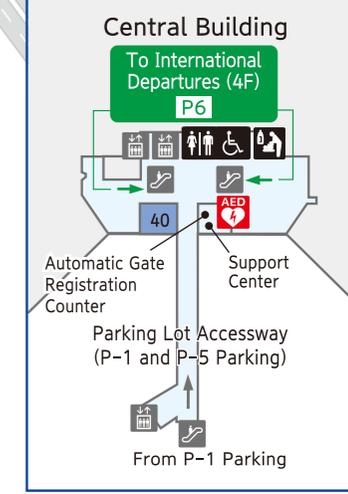
- Before Customs**
Shopping is only available for passengers arriving on international flights.
- Duty Free Shops**
- A1 Fa-So-La ARRIVAL DUTY FREE South Wing
 - A2 Fa-So-La ARRIVAL DUTY FREE North Wing

- Cafes & Light Meals**
- 19 caffe LAT.25°
- Convenience Stores & Others**
- 4 MINISTOP
 - 30 FUKUTOMI
- Currency Exchange**
- 6 Keiyo Bank
 - 10 Mizuho Bank
 - 13 33 Automatic currency purchasing machine 24

- ATM**
- 13 Seven Bank/Keiyo Bank/JP BANK 24 / AEON Bank/Chiba Bank/ Sumitomo Mitsui Banking Corporation
- European VAT Refund Service**
- 27 Global Blue(Reception for mail only at JAL ABC counter)
- Baggage Delivery**
- 2 27 YAMATO TRANSPORT/JAL ABC
- Baggage Storage**
- 2 27 JAL ABC
- Temporary Storage for Bonded Luggage**
- 12 SEINO CUSTOMS CLEARANCE SERVICE
- Mobile Phone/Wi-Fi Rental & SIM Card**
- 2 27 JAL ABC
 - 15 Telecom Square

- 15 J Wifi & Mobile
- 29 SoftBank Global Rental/ AnyFone JAPAN/XCom Global
- 32 37 SIM Card Vending Machine 24
- Relaxation Facilities**
- 40 Showers 2F
- Car Rental**
- 14 Toyota/Times CAR/Nippon/ Nissan/ORIX
- Others**
- 7 8 22 Bus Ticket Sales Counters
- 16 Transit & Stay Program Counter/ Tourist Information Center/ Travel Center(JTB)

2F



- 34 Automatic currency exchange machine(Pocket Change)
- 35 Meeting Counter
- 35 36 Arrivals Information Counter (Travel)
- Airline Lounges**
- 1 ANA ARRIVAL LOUNGE (Domestic Departure/International Arrival Lounges)

International Departure Gate Area (Duty Free and Shopping Area)

After Passport Control

The stores and facilities listed below are available only for passengers who have completed departure procedures.
Not available for use by those on tours and those picking up or dropping off passengers.

- Restaurants & Cafes
- Duty Free Shops
- Service Facilities
- Shops
- Brand Boutiques
- Airline Lounges

Restaurants providing vegetarian menus

Cafes & Light Meals

- S35 FaSoLa Cafe coffee & beer No. 5 Satellite
- S42 CAFE & BAR AVION
- S45 FaSoLa Cafe coffee & beer No. 4 Satellite
- N4 STARBUCKS COFFEE No.2 Satellite
- N25 DOUTOR COFFEE SHOP
- N30 Snack & Cafe AVION No.1 Satellite

Fast Food

- C17 McDonald's
- Japanese Cuisine**
- S40 Sushi Kyotatsu
- C14 JAPANESE GRILL & CRAFT BEER TATSU
- N24 Sushi Kyotatsu North Wing Store
- N27 Komeraku

Food Court

- S21 Tokyo Food Bar
- Western Cuisine**
- C15 MITSUMOTO TEI

Ramen

- C16 Ippudo
- N8 Snack & Cafe AVION No.2 Satellite

Books & Magazines

- S33 Fa-So-La BOOKS
- N3 KAIZOSHA Bookstore
- Convenience Stores & Others**
- C12 7-Eleven
- Travel Goods & Pharmaceuticals**
- S25 Fa-So-La DRUGSTORE No.5 Satellite
- C7 MatsumotoKiyoshi

Electrical Appliances, Foods and Folk Craft

- S1 Fa-So-La TAX FREE AKIHABARA
- S2 Fa-So-La TAX FREE AKIHABARA ANNEX
- S23 Fa-So-La TAX FREE KAGURA
- S38 Fa-So-La SOUVENIR No.3 Satellite
- S44 ANA DUTY & TAX FREE SHOP
- N1 Fa-So-La TAX FREE ASAKUSA
- N2 Fa-So-La TAX FREE ASAKUSA ANNEX
- N23 Fa-So-La SOUVENIR KOTOBUKI

Souvenirs & Misc. Goods

- S26 Fa-So-La FUJI-DOLL
- S28 Fa-So-La Itoen

Fashion & Misc. Goods

- S39 TENSHODO
- N29 GATE WAY
- Fashion & Misc. Goods**
- C11 FaSoLa STARS TAX FREE



- Information Counter
- Toilet
- Accessible Toilet
- Accessible Toilet (Facilities for ostomates)
- Nursery
- Kids Park
*Kids Park is not a daycare center. Children must be accompanied by an adult at all times.
- Quiet Rooms
*Tranquil room for persons with developmental disorders, mental abilities, and mental disorders.
- Prayer Room *Available to everyone.
- Elevator
- Escalator
- AED

- Kabuki Gallery Shop**
- C6 Kabuki Gate
- Duty Free Shops**
- S3 Fa-So-La DUTY FREE Cosmetics & Perfumery
- S18 Fa-So-La DUTY FREE Liquor & Tobacco
- S19 Fa-So-La DUTY FREE South Wing Store
- S20 ANA DUTY FREE SHOP
- S41 Fa-So-La DUTY FREE No.3 Satellite
- S44 ANA DUTY & TAX FREE SHOP
- C5 Ploom Shop
- C9 FaSoLa STARS DUTY FREE
- N19 MEVIUS Concept Shop
- N21 JAPAN DUTY FREE NORTH 2
- N22 JAPAN DUTY FREE NORTH 1

- Brand Boutiques**
- S4 CHANEL FRAGRANCE & BEAUTY SOUTH
- S5 TIFFANY & CO.
- S7 HERMÈS
- S8 GUCCI
- S10 Cartier
- S11 N11 BVLGARI
- S22 Dior Perfume and Beauty South
- S31 PLEATS PLEASE ISSEY MIYAKE/BAO BAO ISSEY MIYAKE
- N12 Salvatore Ferragamo
- N14 CHANEL FRAGRANCE & BEAUTY NORTH
- N15 BOTTEGA VENETA
- N16 PRADA

- N17 Dior Perfume and Beauty North
- Duty Free Pick-up Counter**
- C8 Japan Duty Free GINZA/LOTTE DUTY FREE
- Currency Exchange**
- S17 S29 GPA Foreign Currency Exchange Store
- C18 Mizuho Bank
- ATM**
- S9 N13 Seven Bank
- Traveler's Insurance**
- S30 S36 N20 N28 Traveler's insurance vending machines
- Relaxation Facilities**
- C3 Narita TraveLounge
- C13 Dayrooms & Showers

- Japanese Culture Introduction Corner**
- S32 Japanese Culture Introduction/Experience Corner
- Seating Area**
- C2 inter.office
- C10 Knoll-Seating area-
- N5 oliver Sky Oasis
- N26 HIDA -Seating Area-
- Airline Lounges**
- S34 ANA SUITE LOUNGE/ANA LOUNGE
- N6 ANA LOUNGE
- S37 United Club
- C4 KAL LOUNGE (Korean Air)
- N31 NARITA PREMIER LOUNGE

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International Departure Lobby (Check-in Counter)



- Restaurants & Cafes
- Shops
- Service Facilities

★ Clear, plastic, zip-top bags for carry-on liquid items available at these stores. Veg - Restaurants providing vegetarian menus

- Cafes & Light Meals**
- 110 TULLY'S COFFEE Veg
- Convenience Stores & Others**
- 116 Fa-So-La NEWS ★
- Travel Goods & Pharmaceuticals**
- 111 DRUG BOX South Wing ★
- Souvenirs & Misc. Goods**
- 140 ASD KUKOUSENMONDAITEN ★
- Currency Exchange**
- 115 138 GPA Foreign Currency Exchange Store

- 133 Chiba Bank
- ATM**
- 118 Sumitomo Mitsui Banking Corporation/ Chiba Bank/Seven Bank
- 133 JP BANK/AEON Bank/ Chiba Bank/MUFG Bank
- 134 Mizuho Bank/AEON Bank
- Traveler's Insurance**
- 115 Tokio Marine & Nichido/Sompo Japan Insurance/Mitsui Sumitomo Insurance

- 121 Tokio Marine & Nichido/AIG General Insurance
- 133 Tokio Marine & Nichido/AIG General Insurance/ Mitsui Sumitomo Insurance
- Baggage Delivery**
- 114 142 YAMATO TRANSPORT/JAL ABC
- Baggage Storage**
- 114 142 JAL ABC
- Baggage Wrapping**
- 117 143 wRapper RAPI

- Mobile Phone/Wi-Fi Rental**
- 114 132 J Wifi & Mobile (GLOBAL WiFi)
- 114 142 JAL ABC
- 115 Telecom Square
- 132 XCom Global
- Seating Area**
- 112 ITOKI AIRPORT XORK
- 122 ITOKI AIRPORT SYNQA

FAST TRACK This is the priority security check lane for selected passengers.

- Information Counter
- Toilet
- Accessible Toilet
- Accessible Toilet (Facilities for ostomates)
- Nursery
- Intercom
- Police
- Elevator
- Escalator
- AED

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Restaurants and Shops



- Cafes & Light Meals**
- 54 DEAN & DELUCA CAFE
- 68 STARBUCKS COFFEE Veg
- Fast Food**
- 70 McDonald's
- 120 SUBWAY
- Japanese Cuisine**
- 4 YAKISUKI MEAT DISHES YANMA
- 5 NAGASAKASARASINA NUNOYATAHEE Veg
- 6 TSUKIJI SUSHI-IWA Veg
- 7 Tonkatsu shinjuku saboten
- 10 KEISEI YUZEN
- 53 Dashichazuke EN
- Chinese & Ethnic Cuisine**
- 3 TANG DYNASTY TO-SHO-MEN

- Travel Goods & Pharmaceuticals**
- 24 FITDRUG -Travel Style Shop- ★
- 76 KEY POINT ★
- Food Products**
- 17 Fa-So-La GIFT SHOP South Wing ★
- 31 HOKKAIDO SHOKUHIN KAN
- 40 TOKYO SHOKUHINKAN OMOTASEDOKORO
- Souvenirs & Misc. Goods**
- 14 LEGO@Store
- 25 HAKUHINKAN TOY PARK
- 27 One-Village One-Product Market
- 28 CHIBA TRADE CENTER ★
- 30 KONNICHIWA
- 32 Wamonoya Kaya
- 33 cosmetics makanai

- 34 SATSUMAYA OKUTANI
- 37 COSPA AKIHABARA NRT SATELLITE STATION
- 75 Fa-So-La ITOEN
- Fashion & Misc. Goods**
- 11 UNIQLO
- 15 AP by AMERICAN PHARMACY
- 19 MARVEL POP UP STORE
- 23 TRAVEL SHOP MILESTO
- 26 Stylish Travel
- 29 GRAN SAC'S ★
- 42 ABC-MART
- 43 MUJI to GO ★
- 50 IWAKURA
- 51 A&F COUNTRY
- 55 THE NORTH FACE Depot

- 61 PAGONG
- 66 BLUE BLUE JAPAN
- Stationery**
- 73 TRAVELER'S FACTORY AIRPORT
- Postal Service**
- 69 Post Office Counter
- Barber Shops & Beauty Salons**
- 45 Nail Quick
- Mobile Phone/Wi-Fi Rental**
- 44 Rakuten Mobile