



Narita Wins Two First-Place Global Awards – Skytrax World Airport Awards 2016 –

Tokyo, 17 March 2016: Narita International Airport Corporation (NAA) is pleased to announce that Narita Airport is named 2016 World Best in the Skytrax (*1) World Airport Awards (*2) for its Low Cost Terminal (*3) and for Airport Dining Experience (*4).

We remain committed to deliver good services exceeding our customers' expectations and improve Narita to be the airport of customers choice.

World's Best Low-Cost Terminal

Terminal 3, serving passengers since 8 April 2015, was built with low-cost yet functional and comfortable facilities for its essential needs. The innovative user-friendly spaces in the terminal have won the appreciation of passengers from all over the world. Features include guiding paths painted on the floor in the style of an athletic field's track, comfortable seatings and well thought furnishing. We will continue to devote ourselves to offer functional terminal facilities and services to meet customer satisfaction.



Photo: Keita Hasegawa

Best Airport Dining Experience

The three passenger terminals at Narita offers 86 restaurants and outlets (as of February 2016) of wide variety ranging from Japanese, Chinese, Western to Fast food.

In order to meet the needs of increasing foreign passengers at Narita, we have introduced halal-certified restaurants and provided information to help customers see at a glance which restaurants offer vegetarian menus.

Narita continues to strive to meet wide diversity of passengers needs in dining with assurance so that everyone can enjoy.



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WORLD
SKY GATE
NARITA

*1 Skytrax

The airline research firm, based in the United Kingdom and founded in 1989, issues ratings of airports and airlines around the world.

*2 World Airport Awards 2016

Based on surveys of satisfaction levels for about 550 airports in 106 nationalities, from about 13 million customer nominations which operated from June 2015 to February 2016

*3 World's Best Low-Cost Terminal

Awarded for facilities and services in the category of passenger terminals dedicated to low-cost carriers.

*4 Best Airport Dining Experience

Awarded for passenger experience of terminal dining services.

Skytrax Website: www.worldairportawards.com

「World's Best Low-Cost Terminal」

http://www.worldairportawards.com/Awards/best_lowcost_airports.html

「Best Airport Dining Experience」

http://www.worldairportawards.com/Awards/best_airport_dining.html