



Narita Airport



We NAA operates **Tokyo / NARITA** over 45 years.

Overseas Business Office

01. Who We Are

02. Tokyo / NARITA



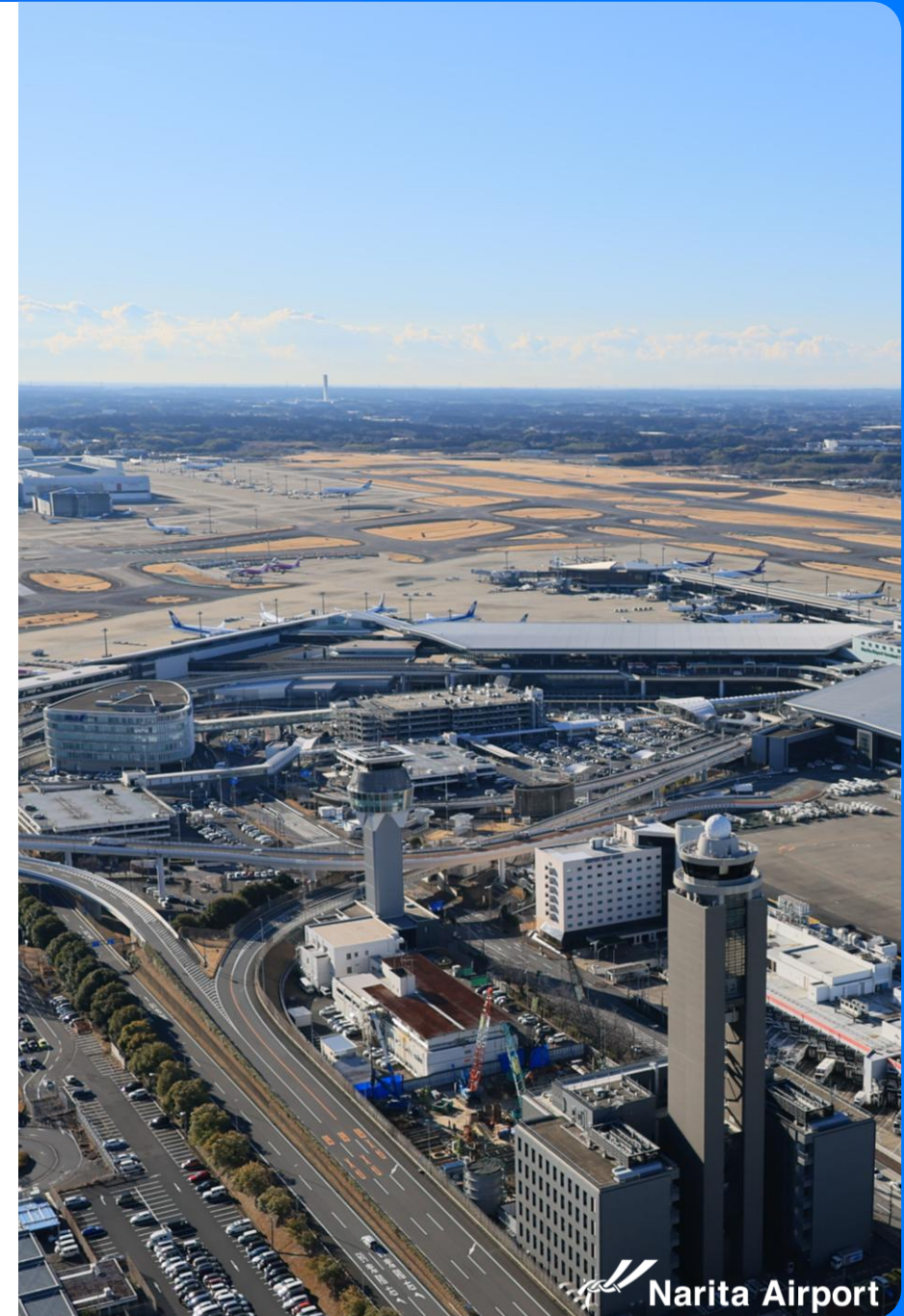
03. Strengths

04. Offers

05. Achievements

06. Contact

07. More DATA



01

ABOUT US
NAA

Narita International Airport Corporation (NAA) is committed to ensuring that Narita International Airport maintain its status as one of the world's leading airports, contributing to the growth of the global transport network.

ABOUT US

NAA operates the entire NRT over 45 years

1978

We have **ALL**

Single.

Integrated.

End-to-End.

2026



Narita Airport

*CIQ,ATC provided by Japanese Gov.

NAA operates entire NRT over 45 years



- NAA owns the airport land, runways, terminals and key facilities at Narita Airport.
- We manage all aspects of airport planning, design, construction and day-to-day operations.
- NAA manages Narita International Airport with a focus on safety, efficiency, and innovation.

02

ABOUT OUR AIRPORT

Tokyo / NARITA



Narita International Airport serves as Japan's primary gateway, functioning as a major international hub for both passenger and cargo traffic. It plays a central role in the country's aviation network, connecting Japan to key global destinations.

TOKYO NARITA

Key Numbers 2025



254K



Movements

42.3M



Passengers

127



Destinations

97



Airlines

2Mton



Cargo

Key Numbers 2025



2 Runways

3 Passenger Terminals



201 Stands



1 VIP Terminal



2 Cargo Areas



1 Maintenance Area



2 Fuel Facilities



Tokyo / NARITA

Key Numbers



36
Min.



60
Min.



1500
JPY

*65min / Every 10min / 9.47USD



To / from
Central Tokyo

Tokyo / NARITA

A Single, Integrated Airport Operator over 45 Years



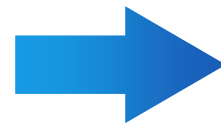
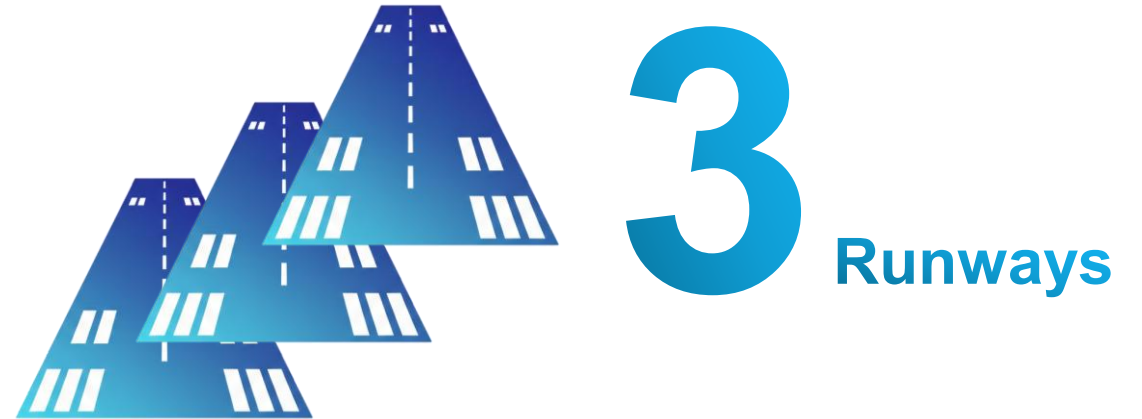
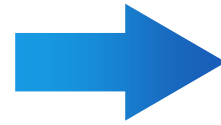
Our mission: To create seamless travel experiences and foster international connectivity.




The NEW Narita

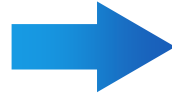
Big CHANGE Ahead


Big CHANGE ahead



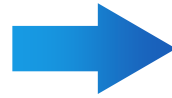
Big **CHANGE** ahead

 **340K**
Movement
Capacity



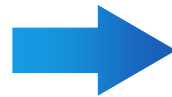
 **500K**
Movement
Capacity


 **40M**
Handling
Capacity



 **75M**
Handling
Capacity

 **2M**ton
Handling
Capacity



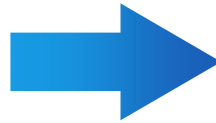
 **3M**ton
Handling
Capacity

Big CHANGE ahead

6:00 → 0:00
(18hours)



Available hours
for Taking off and Landing

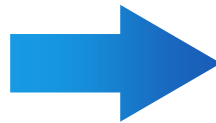


5:00 → 0:30
(19.5hours)



Available hours
for Taking off and Landing

40K
Airport
Employees



70K
Airport
Employees

Tokyo / NARITA

Big **CHANGE** ahead



One
TMNL

03

WHAT WE DO Strengths

With nearly half a century of airport operational expertise, the courage to challenge conventions, and the pride of our people united, we are aiming to achieve world-class capacity and the world's finest hospitality.

WHAT WE DO

Strengths



- Our team is characterized by a constant stream of innovative ideas, a resolute approach to confronting challenges, and a relentless drive to move forward.
- We are confident that our expertise can support your airport in addressing operational challenges and achieving your goals.



04

WHAT YOU CAN EXPECT US Offers for You

We have over 45 years of operational expertise at Narita International Airport and a proven track record of receiving a 5-star rating from Skytrax. We are confident that our experience will be of great value to your airport.

WHAT YOU CAN EXPECT US

Offers for You

Our support fields are followings

01. Airfield Operation & Maintenance

02. Safety & Security

03. Passenger Terminal Operation
& Maintenance

04. Fuel Facilities Operation & Maintenance

05. Customer & Employee Satisfaction

06. Tenant Management

07. Information Technology

08. Sustainability

OFFERS FOR YOU

Airfield Operation & Maintenance



NRT's Strengths

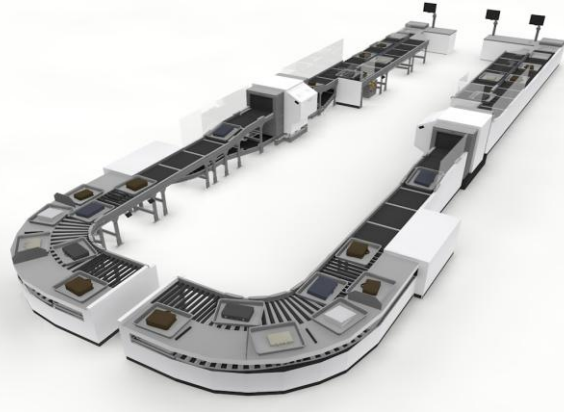
- Practical repair and expansion work under live operational conditions.
- Preventative maintenance (inspections and maintenance programs) expertise
- Reducing costs and construction times with the overlay paving method

Course Program (Example)

- Drafting maintenance programs and manuals
- Field maintenance training
- Aeronautical Ground Lighting Operation & Maintenance
- Runway & Taxiway Incursion Prevention Measures
- Airfield Safety & Wildlife Hazard Management

OFFERS FOR YOU

Safety & Security



NRT's Strengths

- Installation of Safety Management System (NAA-SMS)
- Streamlined, high-quality screening and security practices

Course Program (Example)

- Adopting smart security to enhance security levels and operational efficiency
- Drafting emergency manuals and business continuity plans (BCP)
- Operations Center management
- Implementation of Safety Management System

OFFERS FOR YOU

Passenger Terminal Operation & Maintenance



NRT's Strengths

- Practical repair and expansion work in operational environments
- Providing functional, comfortable facilities
- Providing appealing passenger services
- Efficient facility maintenance management

Course Program (Example)

- Drafting terminal facility plans, maintenance programs and operations manuals
- Providing VIP facilities (corporate jet terminal)
- Terminal cleaning services and information services (outsourced)

OFFERS FOR YOU

Fuel Facilities Operation & Maintenance



NRT's Strengths

- Expertise in operating fuel facilities with a 50km pipeline handling approx. 500 kiloliters a year
- Expertise in operational safety and stability

Course Program (Example)

- Drafting fuel facility maintenance programs and manuals
- Field maintenance training and training in fuel supply activities

OFFERS FOR YOU

Customer & Employee Experience



NRT's Strengths

- Hospitality initiatives to enhance CX by highlighting local culture. Narita Airport Master Plan for Universal Design
- Free staff seminars

Course Program (Example)

- Customer experience (CX) education and awareness
- Universal Design
- Improving employee experience (EX)

OFFERS FOR YOU

Tenant Management



NRT's Strengths

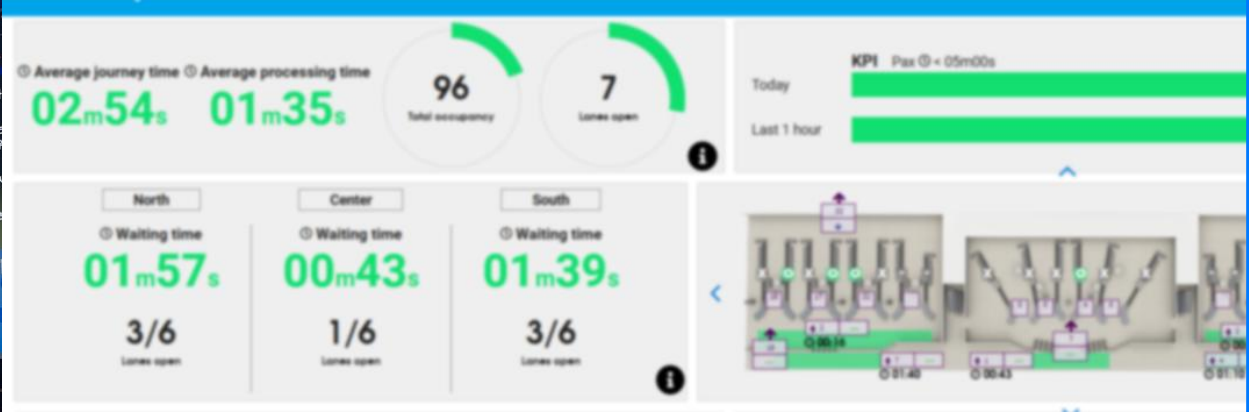
- Expertise gained from expanding non-aeronautical revenue
- Sales promotions aimed at visitors to Japan

Course Program (Example)

- Strategies for attracting popular tenant brands
- Finely tuned sales promotion methods
- Advertising media management

OFFERS FOR YOU

Information Technology



NRT's Strengths

- Introducing advanced technologies in cooperation with Japanese corporations

Course Program (Example)

- Automating airport procedures with Fast Travel and biometric authentication
- Utilizing robotics and other cutting-edge technology
- Passenger Flow Management

OFFERS FOR YOU

Sustainability



NRT's Strengths

- Promoting sustainable environmental initiatives, including LED lights, solar panels, ultra-fast chargers (for electric vehicles), and the adoption of Sustainable Aviation Fuel (SAF).
- Formulation and implementation of Sustainable NRT2050.
 - In terms of reducing CO2 emissions, the airport operator's commitment to net-zero targets and the establishment of numerical goals for the entire airport, involving all relevant stakeholders, represents a pioneering initiative in Japan.
 - ACI Airport Carbon Accreditation Level4 obtained.

Course Program (Example)

- Management of environmentally-friendly airport policy and planning



05

OUR PROGRESS Achievements

We contribute to the development of airports around the world, mainly in Asia, by leveraging the expertise we have gained through our operations at Narita Airport.

Achievements

◆ New Ulaanbaatar

- Assistance for O&M, HR, and ORAT
- Management, O&M (Concession)



◆ Pudong, Shanghai

- Staff Training



◆ Borg El Arab, Alexandria

- Assistance on O&M and ORAT
- Staff Training



◆ Dhaka

- Information Gathering and Verification Research



◆ Dhaka, Chittagong, and Sylhet

- Aviation security advisory

◆ Suvarnabhumi & Don Mueang

- Demand forecast and Business Planning



◆ Suvarnabhumi

- ICT Advisory

◆ U-Tapao

- Master Planning, Terminal Design Advisory

◆ Gimpo, Seoul

- Assistance on Aeronautical light



◆ Incheon

- Assistance on O&M and Management

◆ Tan Son Nhat, Ho Chi Minh City

- Preparation for O&M
- Staff Training

◆ Noi Bai, Hanoi

- Assistance for O&M



◆ Taoyuan, Taipei

- Concept Advisor on Expansion and Development



◆ Siem Reap

- Advisory for organization and staff training



◆ New Iloilo

- Advisory on organization and staffing



◆ Mandalay

- Technical support on firefighting



◆ Yangon

- Demarcation study

◆ Pohnpei

- Business & emergency planning



◆ Port Moresby

- Assistance on project sustainability



◆ Ministry of Economy, Trade and Industry

- Study on airport PPP project

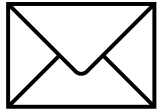


06

Contact Information

Reaching us now

Contacts



naa-intl@naa.jp



<http://www.naa.jp/en/index.html>

<http://www.naa.jp/en/b2b/index.html>

Overseas Business Office

NARITA INTERNATIONAL AIRPORT CORPORATION



Corporate Web



Airport Web



LinkedIn

07







DATA SET More Information

Learn more about Narita International Airport Corporation (NAA)
and Narita International Airport (Tokyo/NRT).

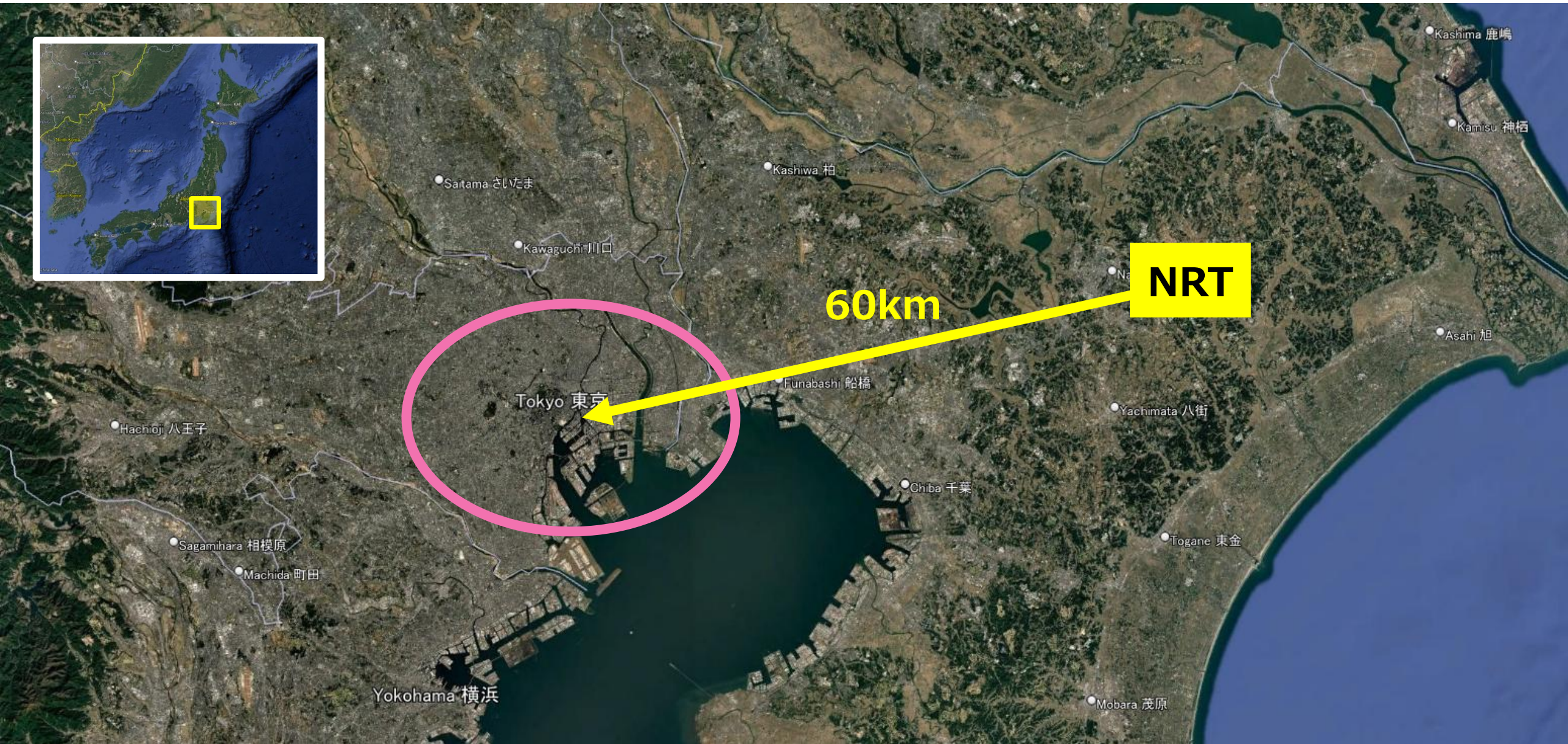
NAA - Airport Management Company

Description of Business	Establishment and Management of Narita International Airport (Integrated Management of Operations & Assets)
Established	1 April 2004
Shareholders	Minister of Land, Infrastructure, Transport and Tourism (91.66%) Minister of Finance (8.34%)
Number of Employees	864 *Parent Company as of the end of April 2025



Airport Function	Management & Operation
Airport construction and management	
Passenger terminal construction and Management	
Cargo terminal construction and Management	
Fuel facility construction and Management	
Ramp control	
Air traffic control	
CIQ (Customs, Immigration and Quarantine) functions	

Location



Our Infrastructure | Key Facilities in Narita Airport

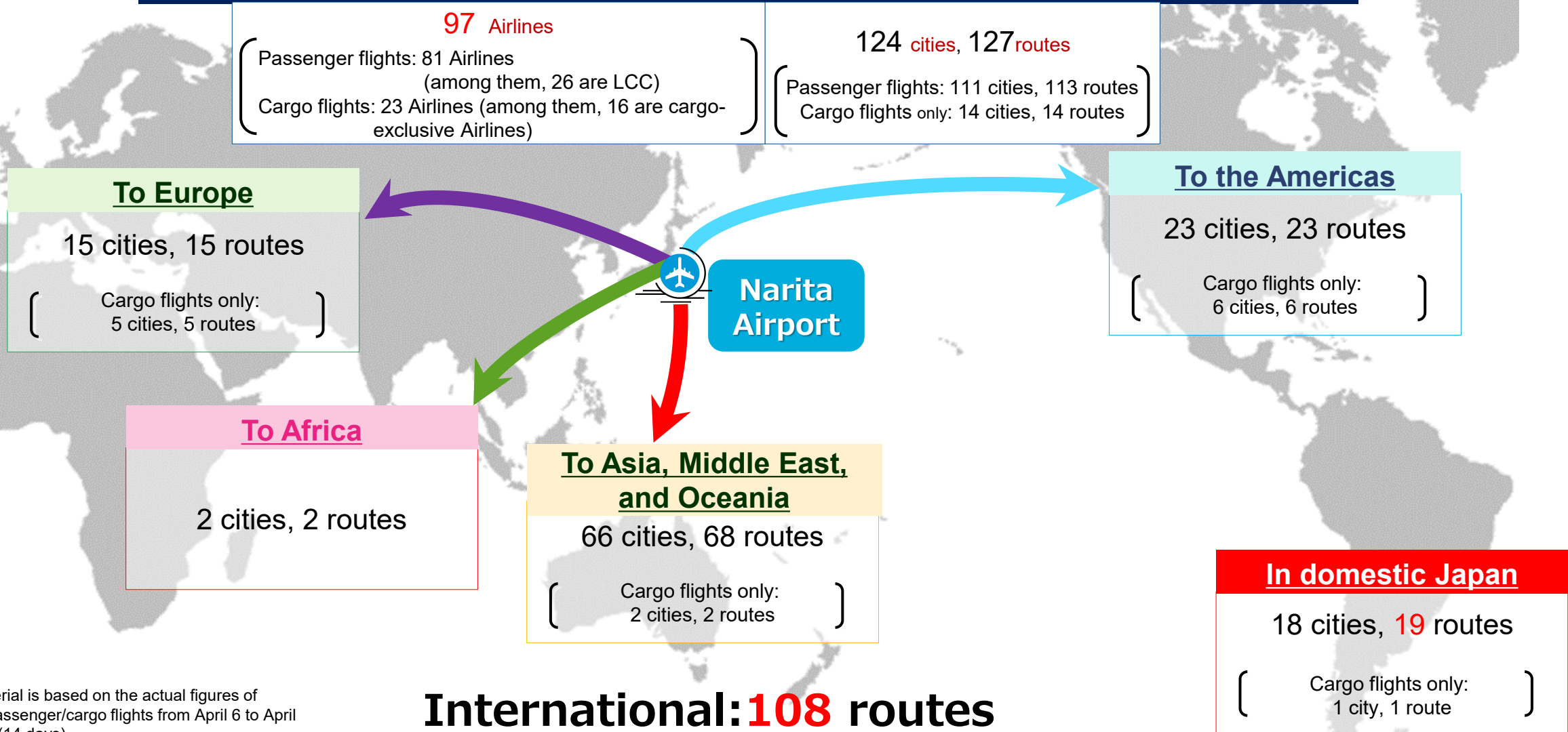


Site Area	1,198 ha		
Runways	A: 4,000 m × 60 m B: 2,500 m × 60 m		
Passenger handling capacity	Terminal 1	25 million	57 M
	Terminal 2	17 million	
	Terminal 3	15 million	
Aprons	Approx. 261 ha		
Stands	201		
Pipeline Length	47 km		
Tank Capacity	296,000 kℓ		
Cargo Capacity	2.4 million tones		

Runway capacity	340,000 departures and arrivals
Operating hours	24 hours [Night Curfew 0:00 ~ 6:00]

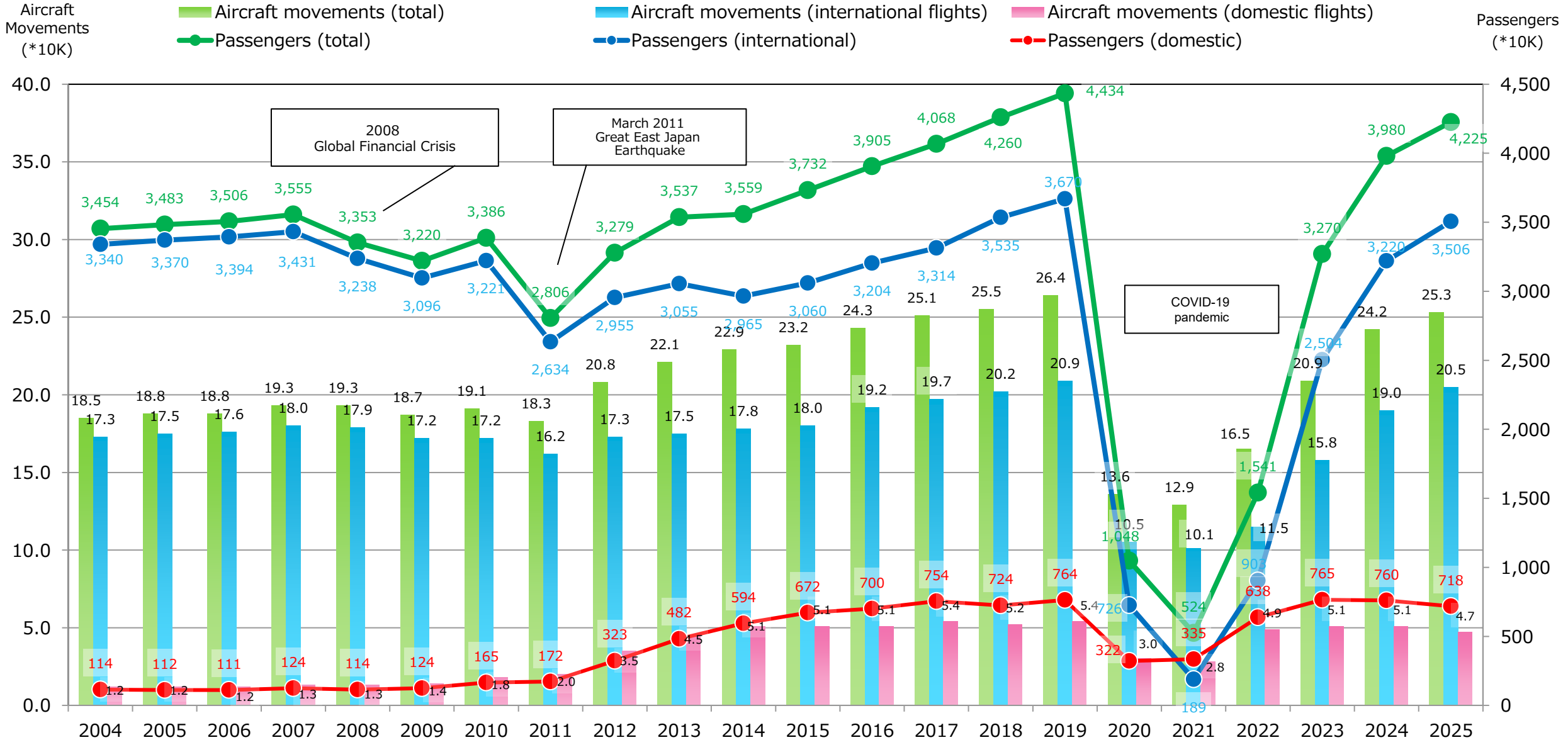
Our Network | We are one of the busiest hub airports in APAC region with well-balanced and extensive route network served by variety of carriers

Number of air carriers in service and number of cities served by flights to/from Narita

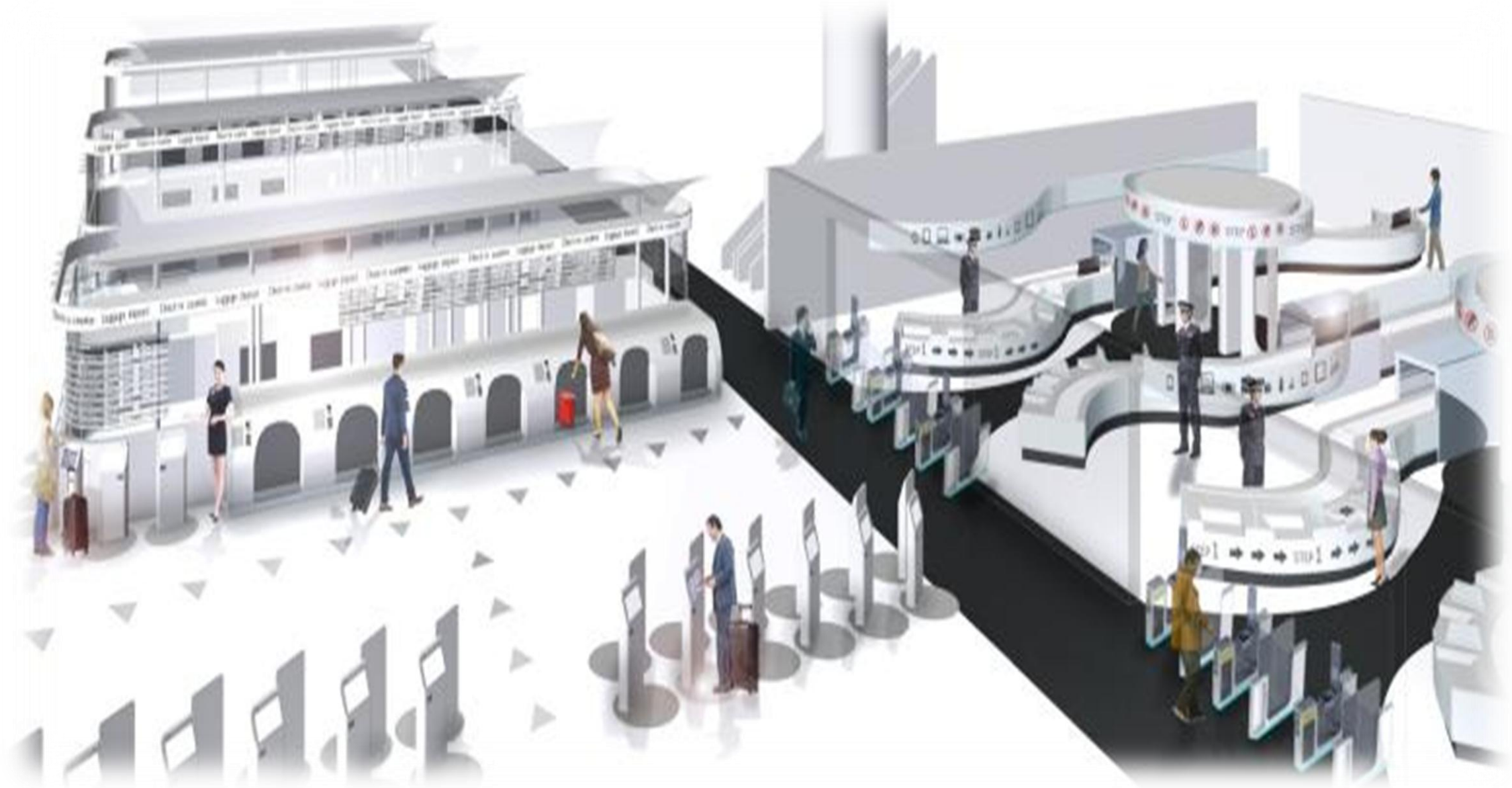


This material is based on the actual figures of regular passenger/cargo flights from April 6 to April 19, 2025 (14 days).

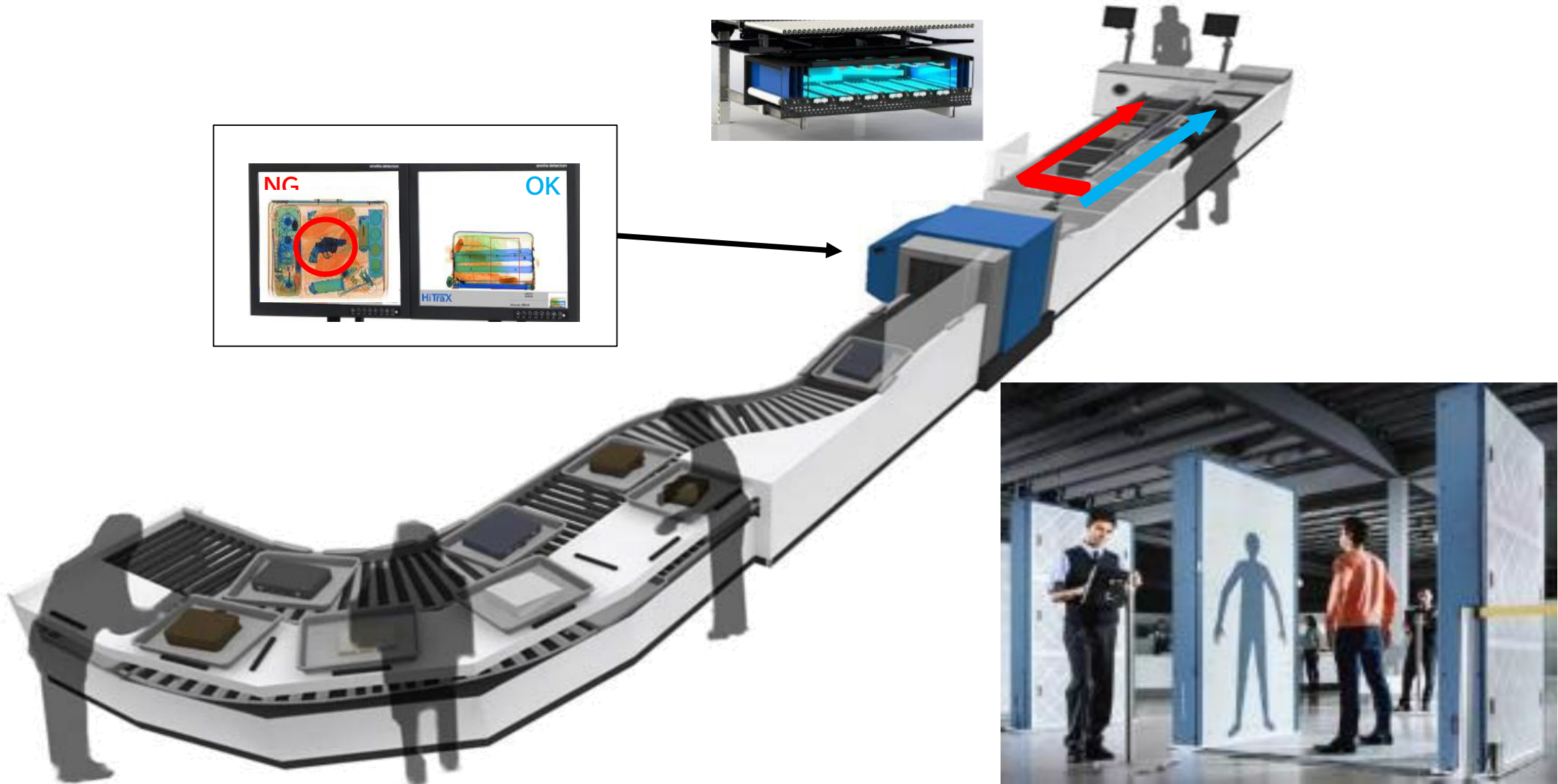
Passenger Traffic / Aircraft Movements



FAST TRAVEL | to enhance productivity of airport operations



SMART SECURITY | to enhance productivity of airport operations





Check-in

Bag Drop

Security

Boarding



CUSS



SBD (CUBD)

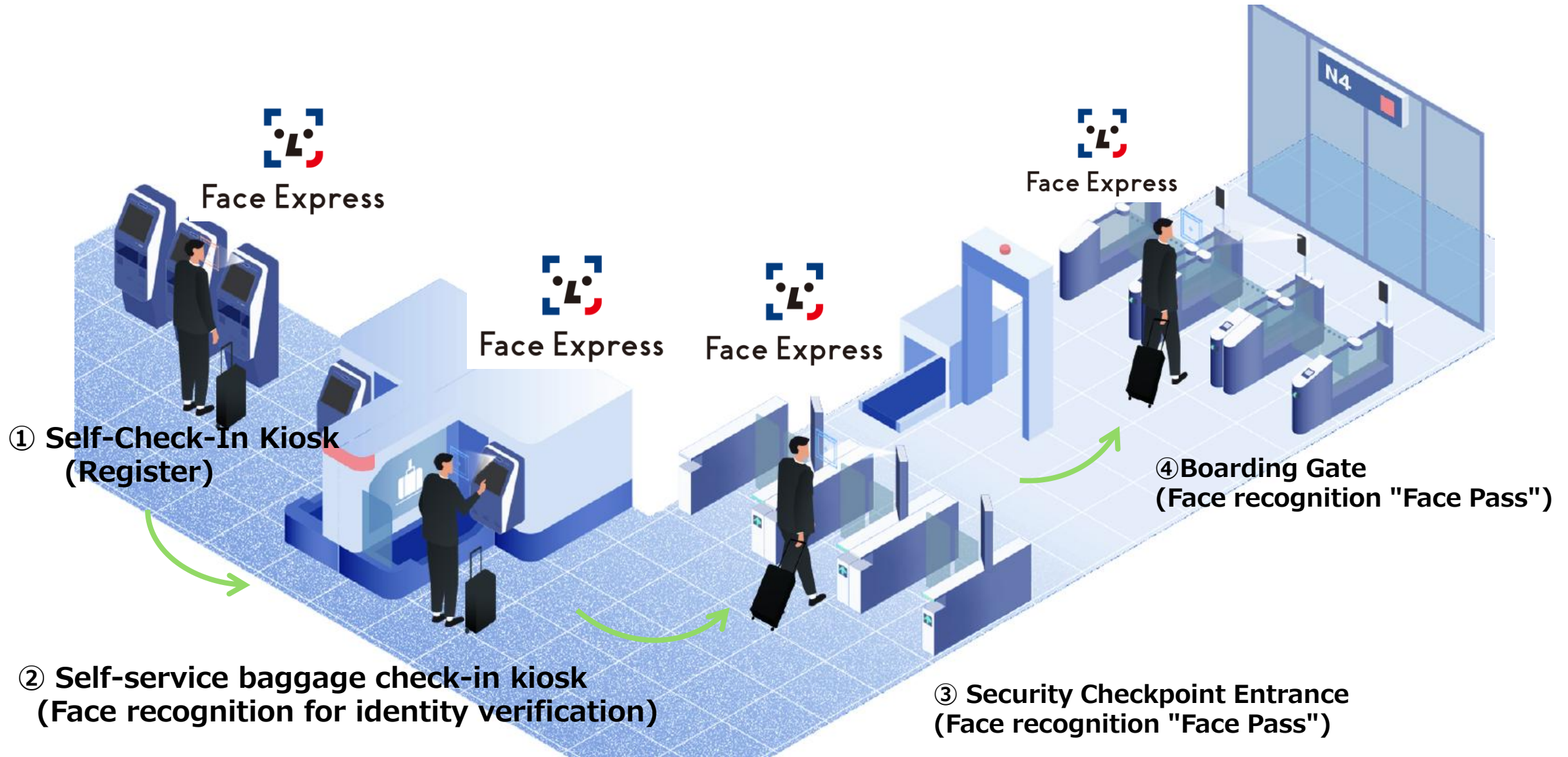


PRS



ABG

Face Express | Streamlining CX by utilizing facial recognition technologies



Automation | Enhancing safety and security, and Improving productivity in passenger terminal operations



Cleaning Robot



Security robots

Autonomous mobility service

Automation | Enhancing safety and security, and Improving productivity in passenger terminal operations



Self-driving airside shuttle bus



Autonomous Towing Tractor *Photo courtesy of Japan Airlines Co., Ltd.



PBB with Automatic Attachment Function

Automation | Enhancing safety and productivity in Cargo Handling to strengthen our position as a key air cargo hub



- ✓ 60 AGVs are introduced by ANA and in operation at the newest cargo warehouse “Cargo 8”
- ✓ Automation of cargo transfer enhances safety and productivity with reducing labor cost



※Ranking among cargo facilities at NRT

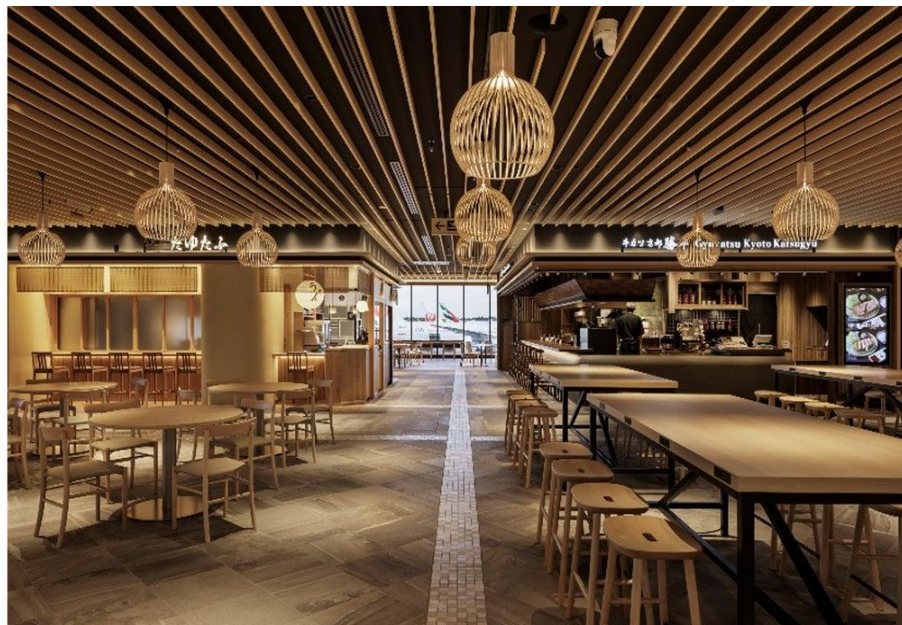
SKYTRAX Awards

- The World's 5-star Airports (2023, 2024, 2025)
- World Best Airport (5th(2025), 5th (2024), 9th (2023), 4th (2022), 5th (2021))
- World's Best Airport Dining Experience (2020, 2016)
- World's Best Airport Staff (2019, 2024)
- World's Best Low-Cost Terminal (2016, 2017)



World Best Airport 2025

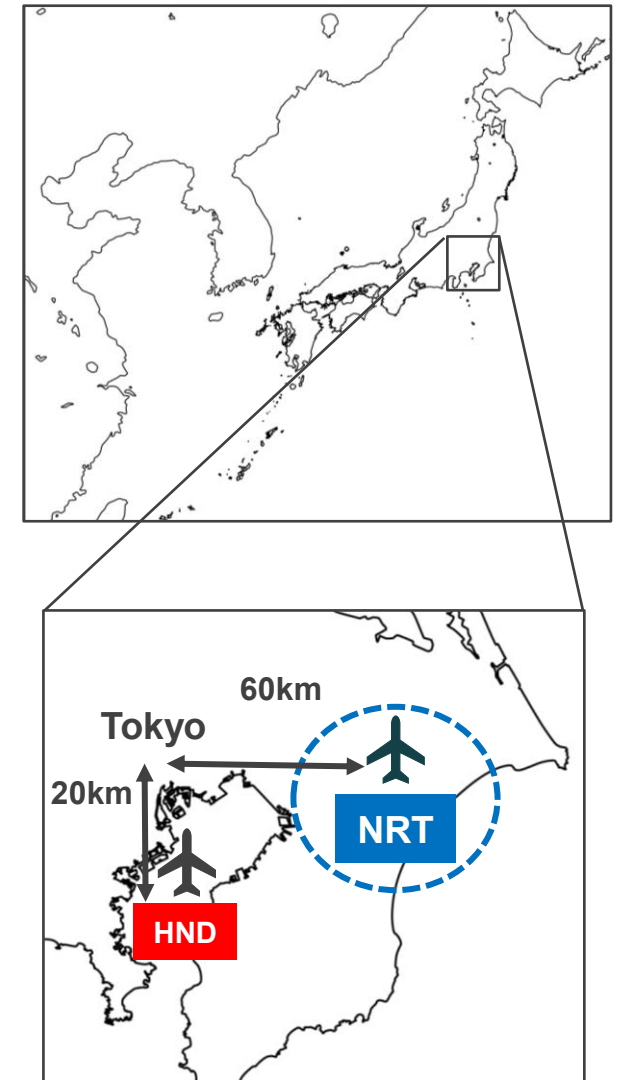
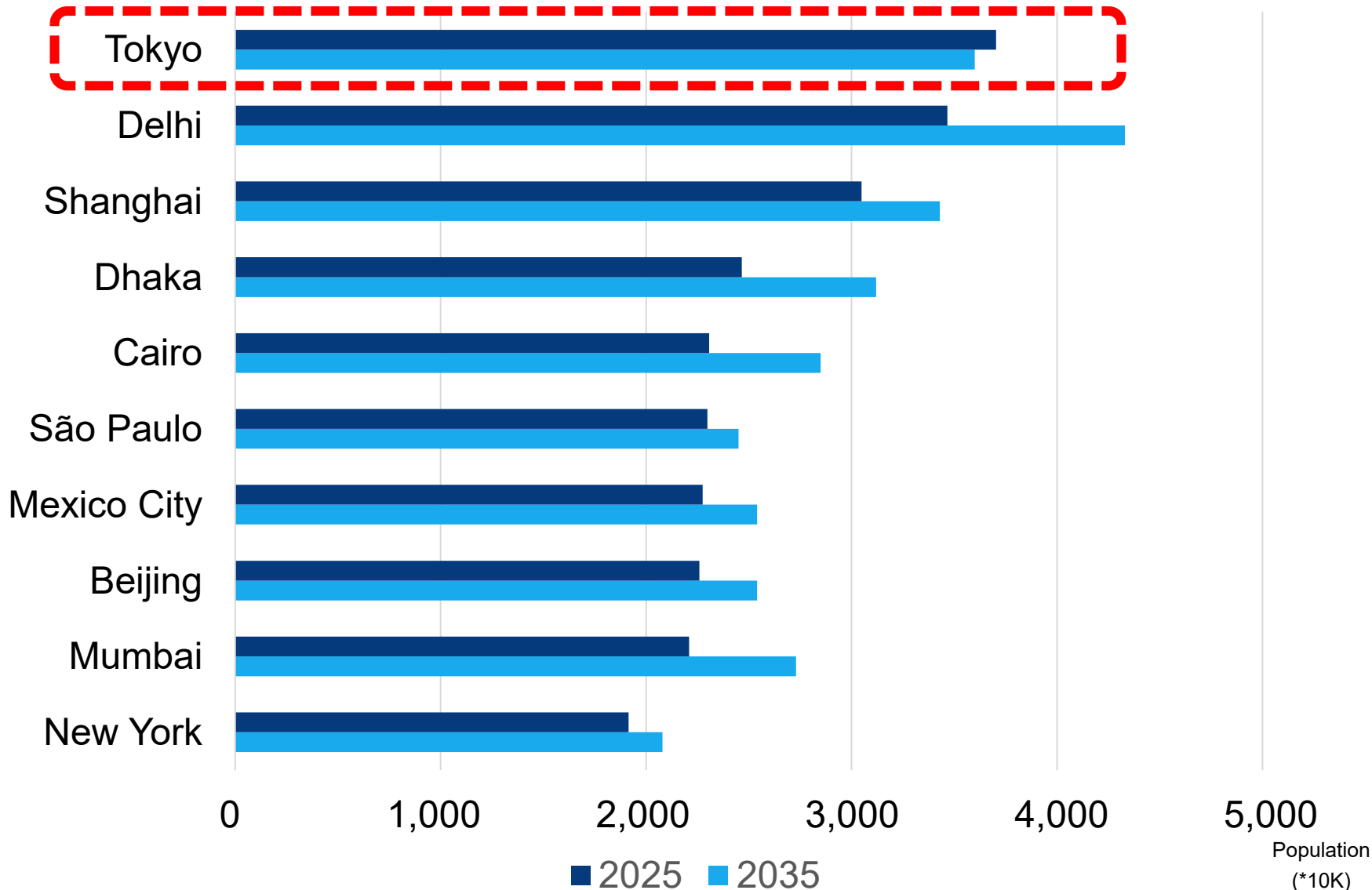
Ranking	Airport
1	Singapore Changi
2	Doha Hamad
3	Seoul Incheon
4	Tokyo Haneda
5	Tokyo Narita
6	Hong Kong
7	Paris CDG
8	Rome Fiumicino
9	Munich
10	Zurich



The NEW Narita

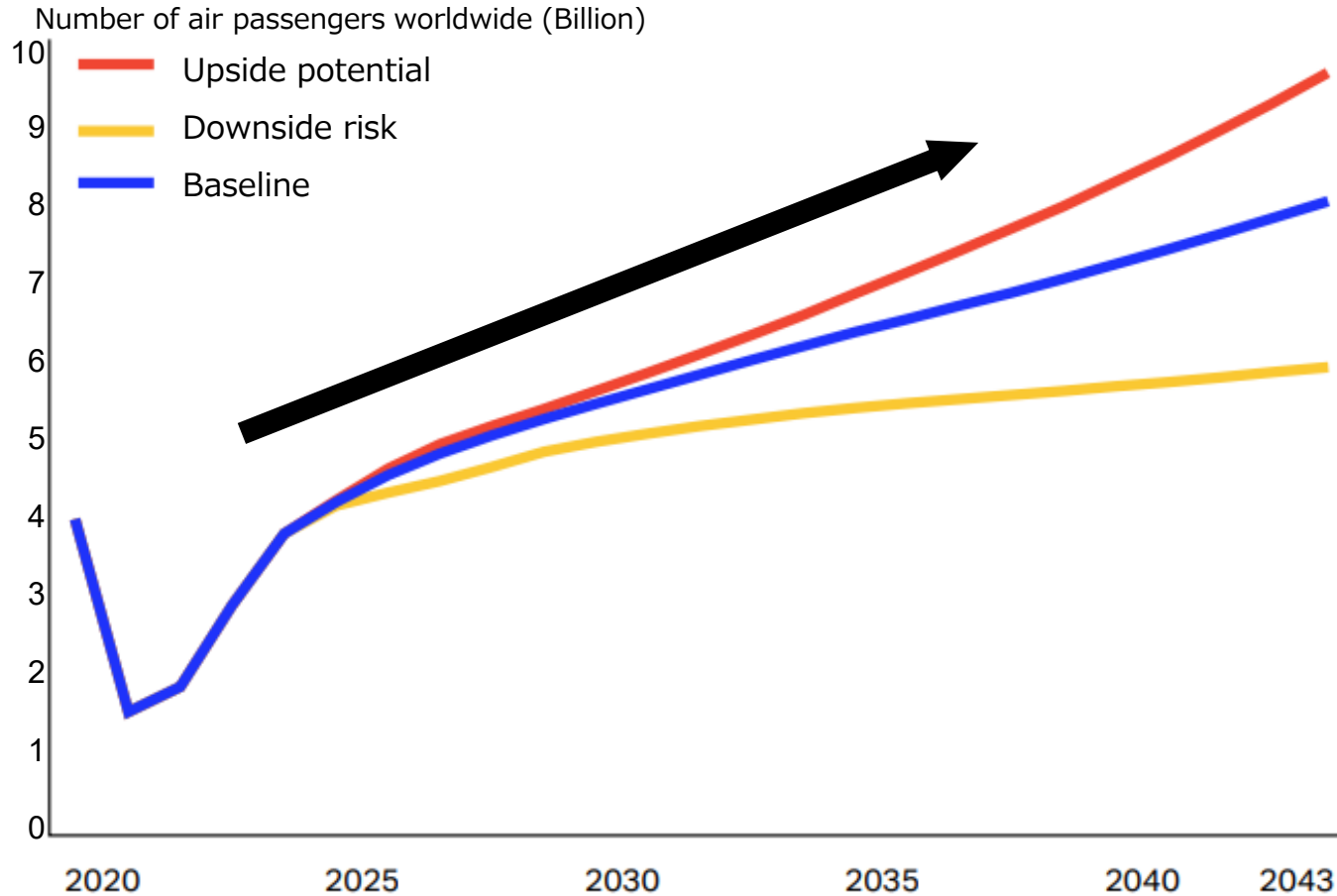
Big CHANGE Ahead

Our Market | We are serving the world's most populous urban market in the world



Source: The largest cities worldwide 2025 - German Federal Statistical Office

Projected growth in global air passenger traffic



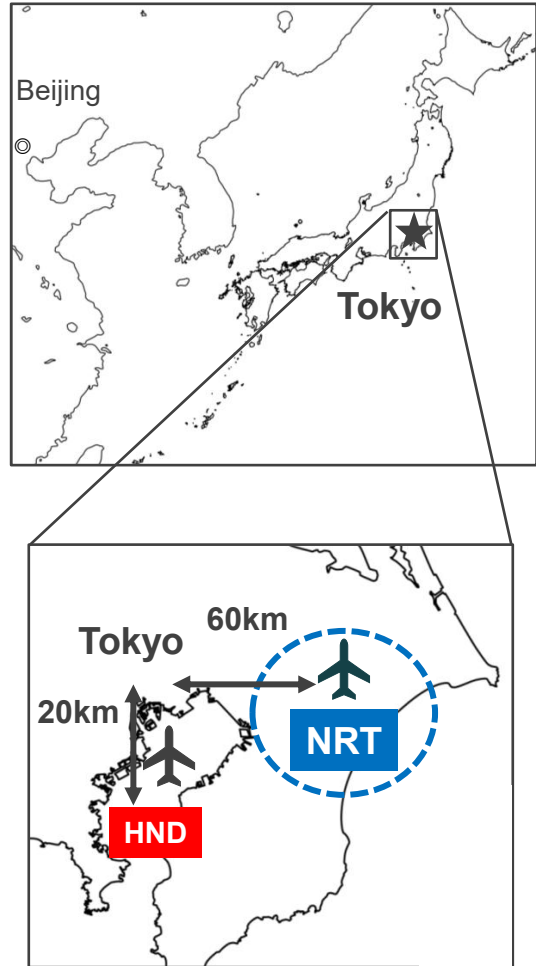
Source: Air Passenger Forecasts, February 2024 update

Regional growth rate

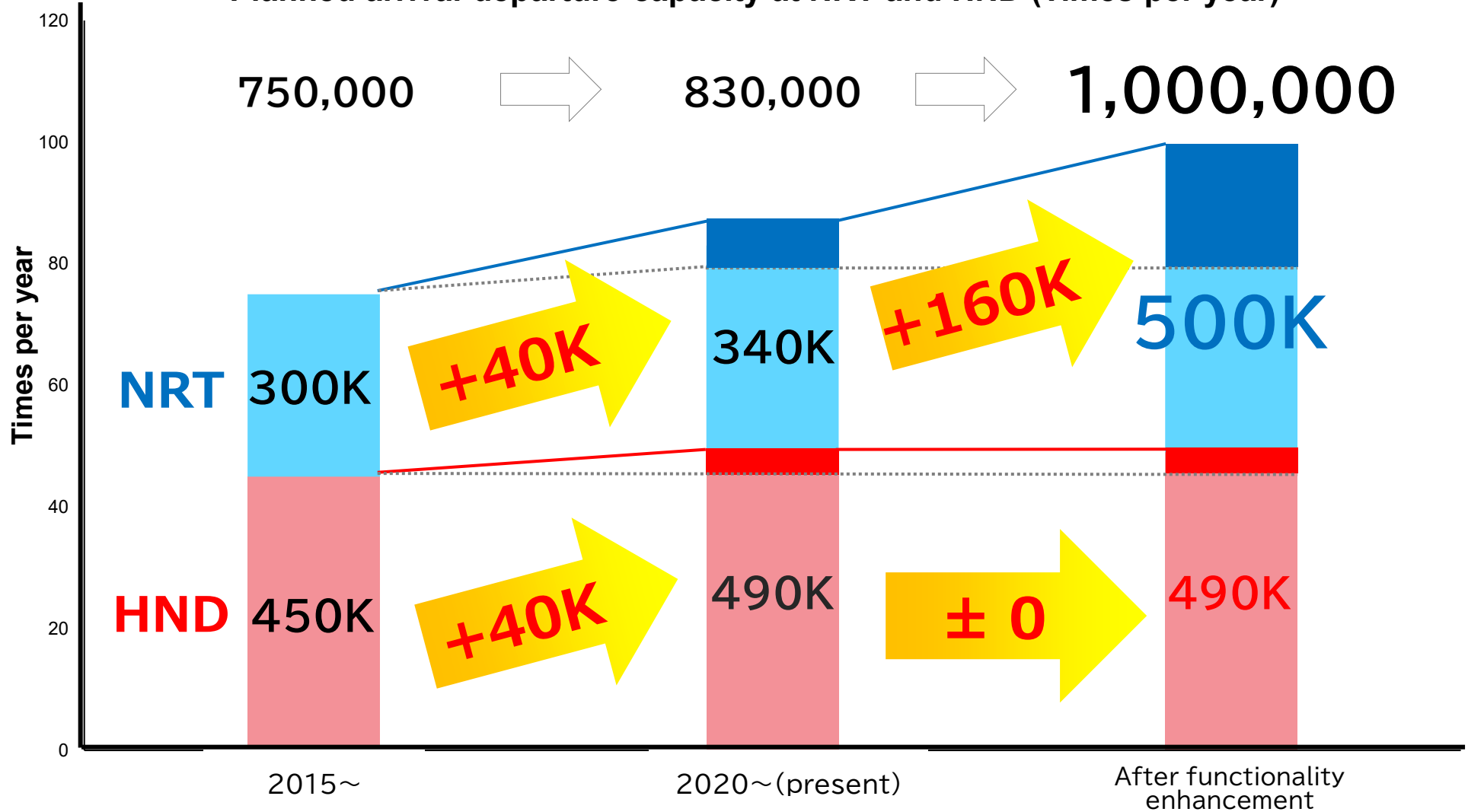
Region	Average growth (2023–2043)
Africa	3.7%
Asia Pacific	5.3%
Europe	2.3%
Middle East	3.9%
North America	2.7%
Latin America	2.9%
World	3.8%

Source: IATA Global Outlook for Air Transport (JUNE 2024)

Our Plan | Airport capacity increases at Tokyo Metropolitan Area



Planned arrival-departure capacity at NRT and HND (Times per year)



Our Plan | Target traffic volumes and required airport staff

Annual Passengers

40 million

x 2

75 million

Annual Cargo Volume

2 million tons

x 1.5

3 million tons

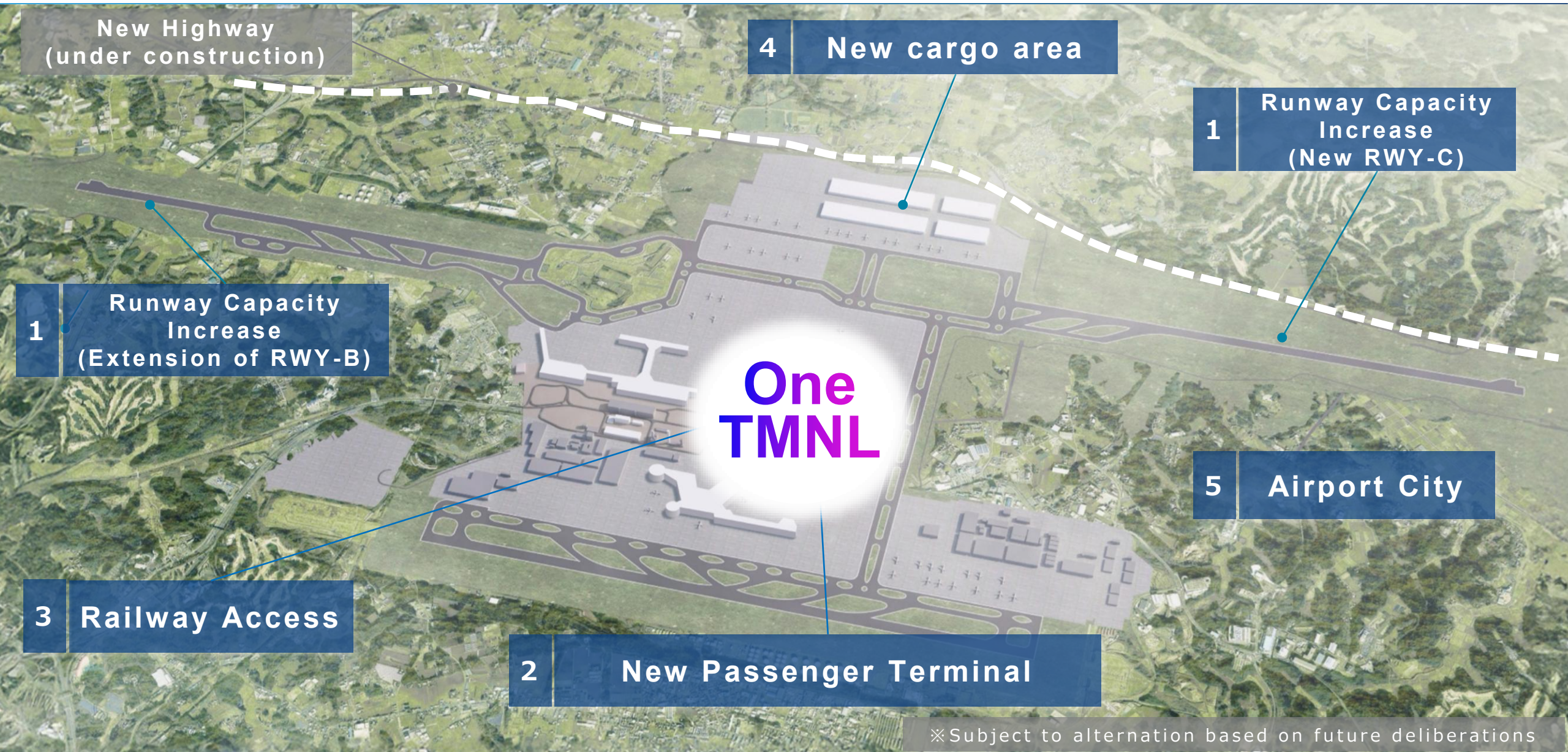
Numbers of Airport staff

40,000

x 1.8

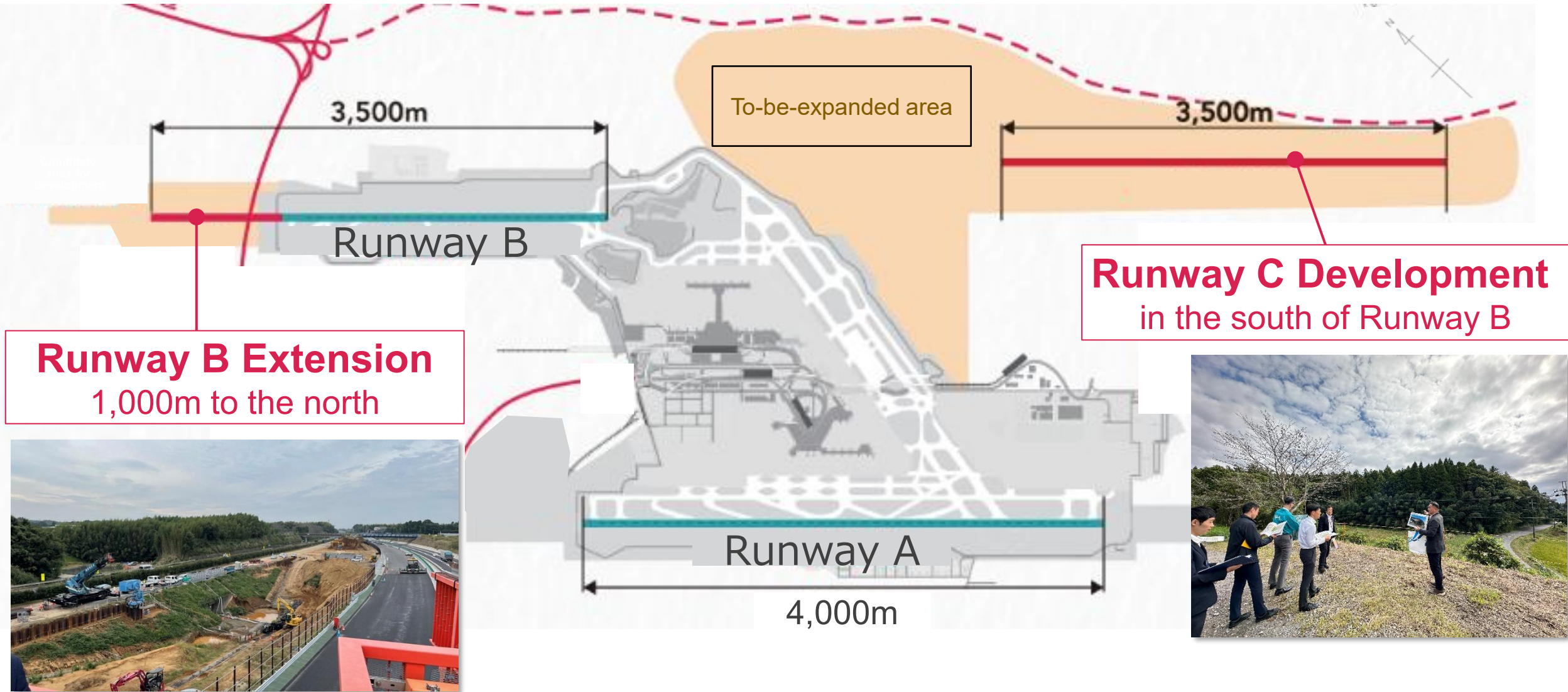
70,000

Our Plan | 5 keys

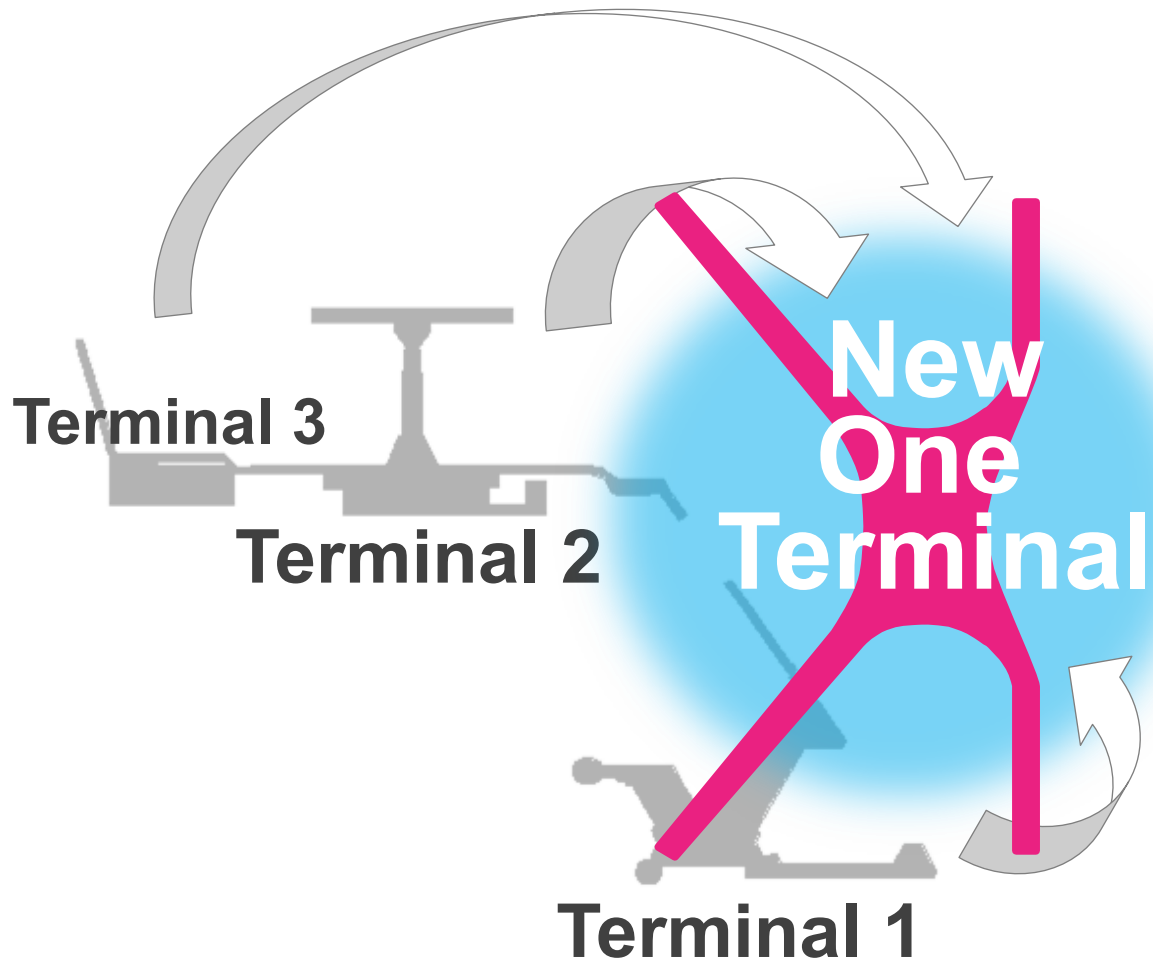


※ Subject to alternation based on future deliberations

1. Runway Capacity | Build a new RWY-C and Extend existing RWY-B



2. Passenger Terminal | Consolidated into “One Terminal”



Secure a sufficient handling capacity with compact scale



Flexibility compatible with various aviation needs



Convenience and comfort from users' perspective

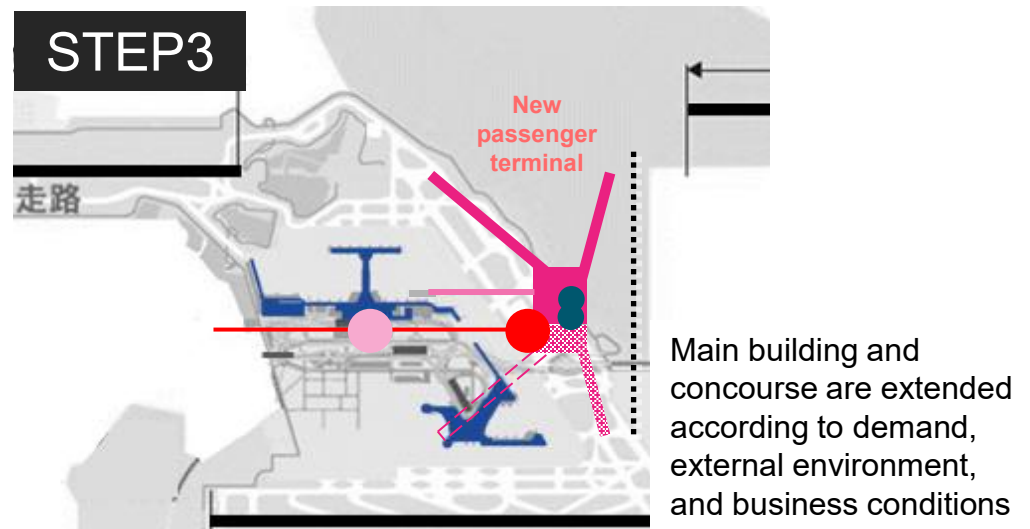
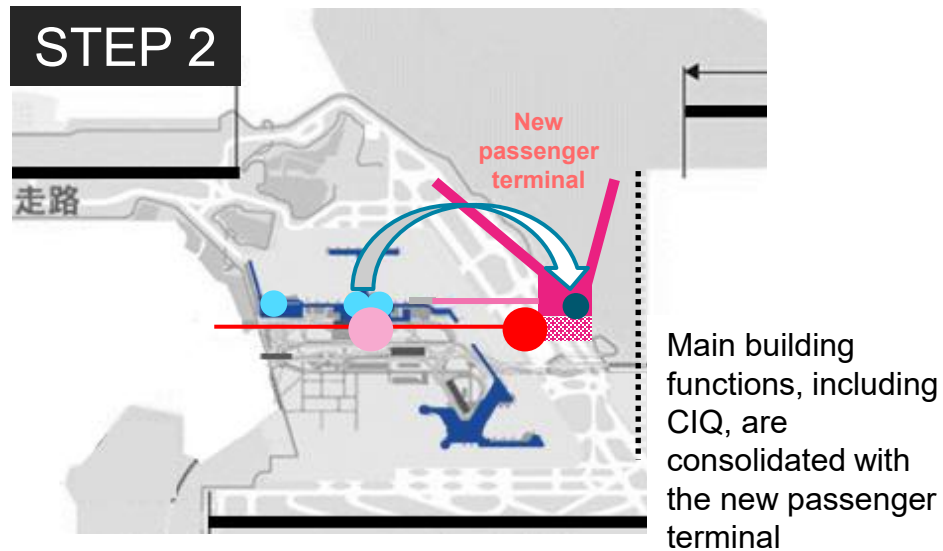
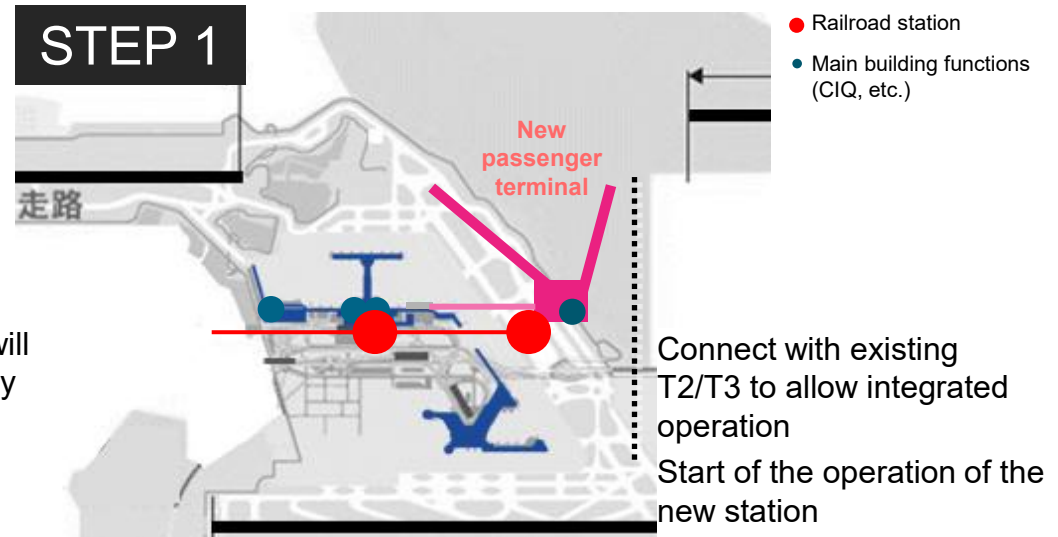
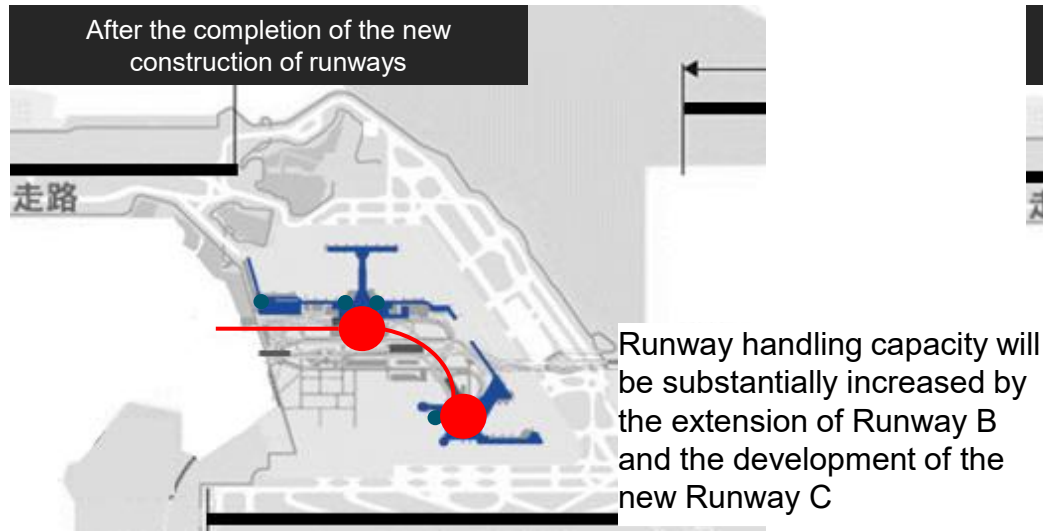


Efficient business environment at a reasonable cost



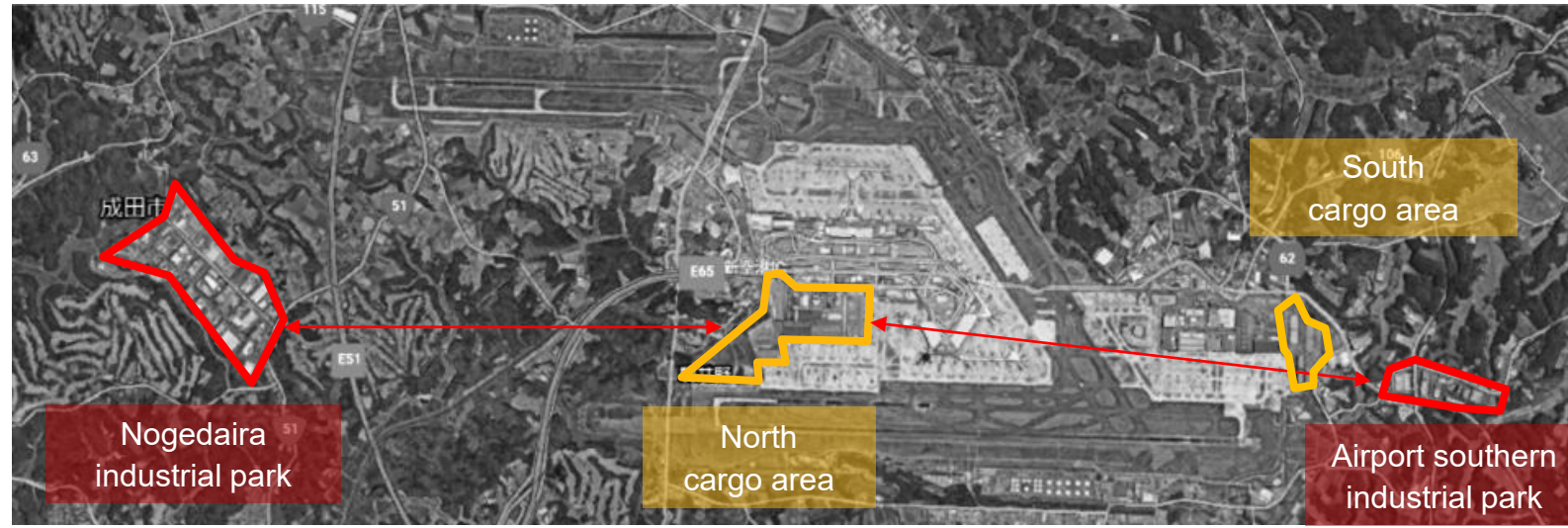
Reduction of environmental burden

2. Passenger Terminal and 3. Railway Access | Phasing Approach

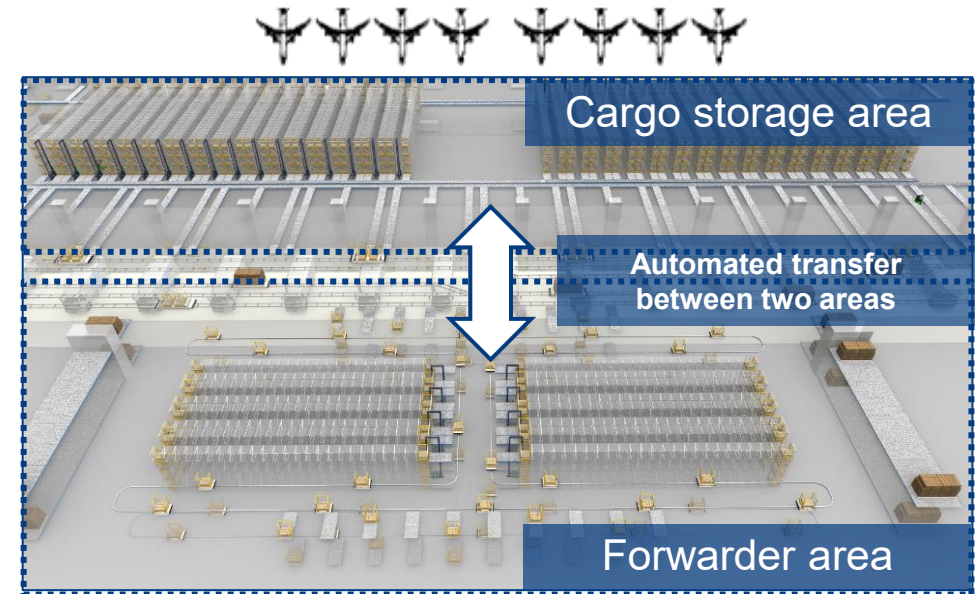
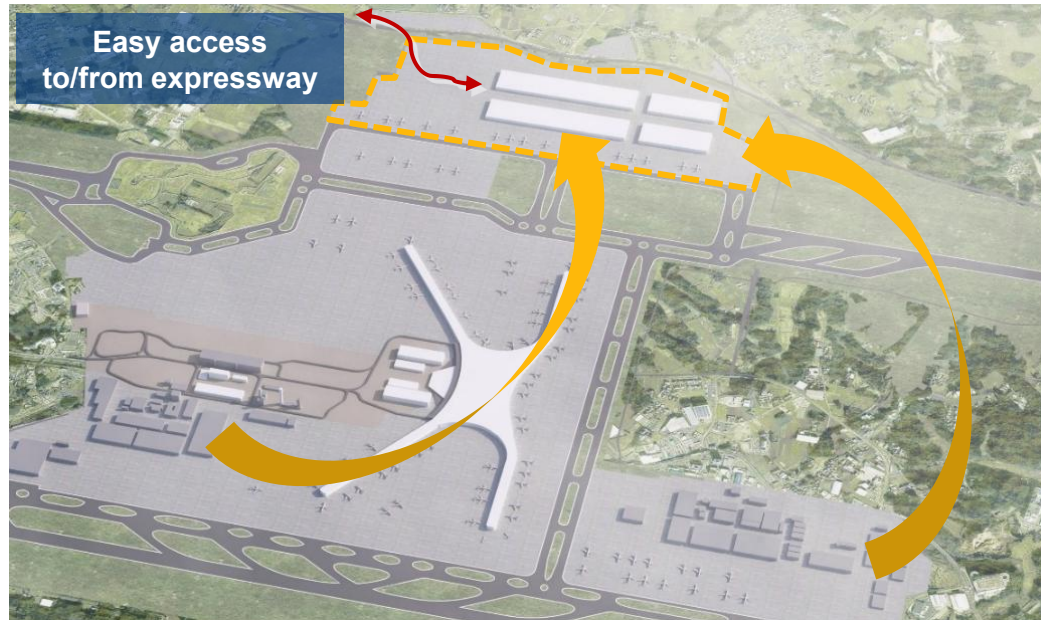


4. Air Cargo | Strengthening NRT's competitive advantage as a global logistics hub

Current



Future



The NEW Narita awaits you





Narita International Airport Corporation's "Integrated Report" is published with the aim of clearly communicating the story of value creation at Narita International Airport to a wide range of stakeholders.

This report is compiled to help you understand how Narita International Airport has walked alongside the local community from the past to the present and into the future, connecting with countries around the world with safety and security as its top priority, fulfilling its role as critical social infrastructure, while continuously providing new value to the local community and society.