

November 27, 2025

Narita Airport Acquired 5-Star Airport Rating for 3rd Consecutive Year! – Skytrax World Airport Star Rating –

Narita International Airport is pleased to announce that it has acquired a 5-Star Airport Rating for the third consecutive year. This is the highest quality achievement under the World Airport Star Rating program operated by Skytrax.



As Narita International Airport welcomes many customers from across the world, we have been striving for continuous improvement and efficient, customer-friendly operation of terminal facilities and facility services to meet diverse customer needs. Thanks to these efforts, we have been highly regarded to deliver a 5-star customer experience across all areas of our customer service.



World Airport Star Rating

An airport rating program operated by UK-based international air transport rating organization Skytrax. Based on an exhaustive audit of airport facilities and services, airports receive category-specific ratings and a final overall rating ranging from 1-Star to 5-Star ratings.

For this year in particular, we have achieved high recognition for the expansion of our dining and retail facilities, establishment of new airport hospitality facilities, the creation of an ambiance enriched with cultural and artistic elements, world-class sanitation efforts, and the professionalism of our airport staff.

Narita International Airport will continue to cooperate with its airport stakeholders and staff to cater to customer needs and deliver the best possible customer experience.