

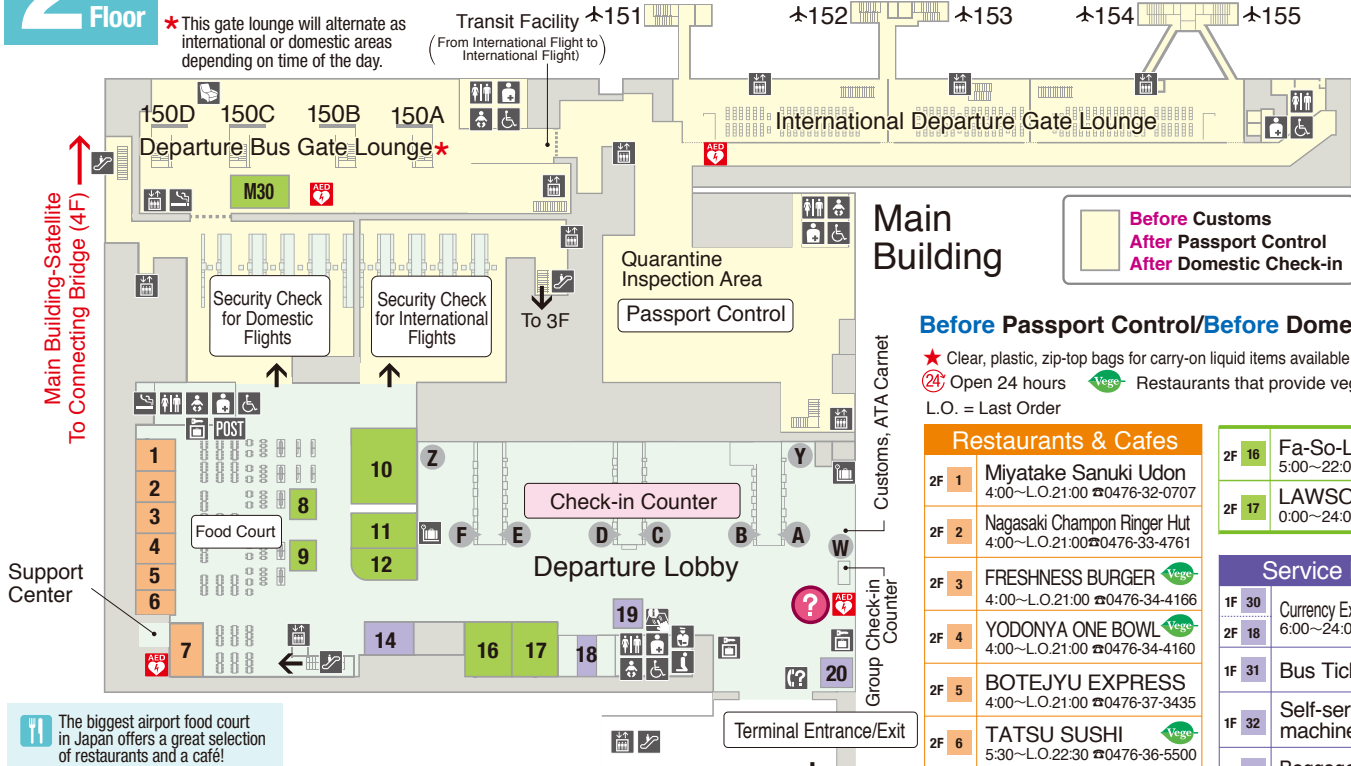
Narita International Airport

Terminal 3



International/Domestic Departure Lobby (Check-in Counter) and Arrival Lobby

* This gate lounge will alternate as international or domestic areas depending on time of the day.



Main Building-Satellite
To Connecting Bridge (4F)

Support Center

The biggest airport food court in Japan offers a great selection of restaurants and a café!

- To Terminal 3 2 Terminal 2 (Train Station/Parking Lot) Walkway
- Walkway 1F
- Coin Lockers (for skis and other oversized baggage)
- To Taxi Stand, Terminal Shuttle Bus Stop and the Bus Boarding Area for Terminal 3
- Bus ticket vending machine (Airport Limousine, Keisei)

Main Building

Before Customs
After Passport Control
After Domestic Check-in

Before Passport Control/Before Domestic Check-in

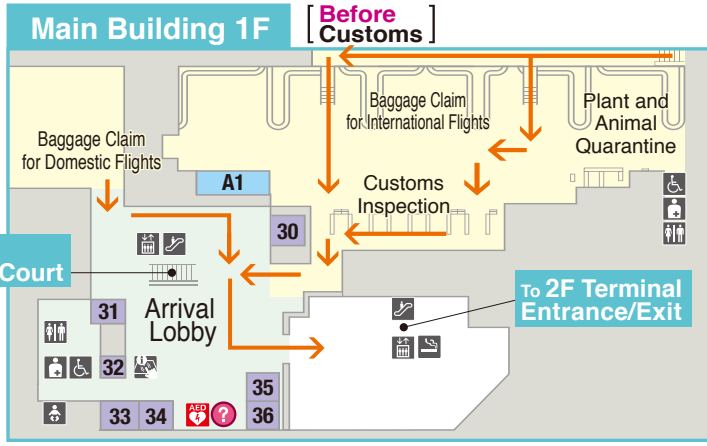
- ★ Clear, plastic, zip-top bags for carry-on liquid items available at these stores.
- 24 Open 24 hours
- Vege Restaurants that provide vegetarian dishes
- L.O. = Last Order

Restaurants & Cafes	
2F 1	Miyatake Sanuki Udon 4:00~L.O.21:00 ☎0476-32-0707
2F 2	Nagasaki Champon Ringer Hut 4:00~L.O.21:00☎0476-33-4761
2F 3	FRESHNESS BURGER 4:00~L.O.21:00 ☎0476-34-4166
2F 4	YODONYA ONE BOWL 4:00~L.O.21:00☎0476-34-4160
2F 5	BOTEJYU EXPRESS 4:00~L.O.21:00 ☎0476-37-3435
2F 6	TATSU SUSHI 5:30~L.O.22:30 ☎0476-36-5500
2F 7	caffe LAT.25° 4:00~L.O.22:00 ☎0476-34-4155

2F 16	Fa-So-La BOOKS 5:00~22:00 ☎0120-191-625
2F 17	LAWSON ★ 0:00~24:00 ☎0476-33-5033

Service Facilities	
1F 30	Currency Exchange (Mizuho Bank)
2F 18	6:00~24:00
1F 31	Bus Ticket Sales
1F 32	Self-service train ticket machine (Keisei)
1F 33	Baggage Delivery (GPA)
1F 34	Mobile Phone/Wi-Fi Rental/SIM Card (J WiFi & Mobile)
1F 35	SIM Card Vending Machine
1F 36	ATM (Seven Bank/Chiba Bank)
2F 14	[GPA]Currency Exchange/Traveler's Insurance/Mobile Phone/Wi-Fi Rental/SIM Card (Telecom Square) 6:00~21:00
2F 19	ATM (Seven Bank/AEON Bank)
2F 20	Passport Photo Booth

Shops	
2F 8	SPRING SHOP HARU 5:00~22:00 ☎0476-34-4150
2F 9	V store 5:00~22:00 ☎0476-34-7836
2F 10	TOKYO SHOKUHIN KAN 4:30~21:30 ☎0476-34-4161
2F 11	Fa-So-La DRUGSTORE ★ 4:00~21:00 ☎0120-191-625
2F 12	GRAN SAC'S 5:00~22:00 ☎0476-32-1065



After Domestic Check-in After Passport Control

Shops	
2F M30	SPRING SHOP AKI ☎0476-34-4151 The area may change depending on the time of day.

Before Customs

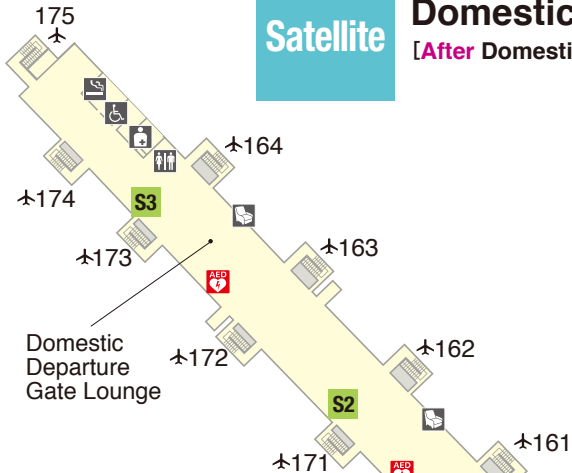
Shopping is only available for passengers arriving on international flights.

Duty Free Shops	
1F A1	Fa-So-La ARRIVAL DUTY FREE ☎0120-191-625

Satellite

Domestic Departure

[After Domestic Check-in]



Domestic Departure Gate Lounge

Satellite

Main Building-Satellite From Connecting Bridge (4F)



Connecting Bridge

- Information Counter
- Restroom
- Multi-function Restroom
- Multi-function Restroom (Facilities for ostomates)
- Elevator
- Escalator
- Nursery

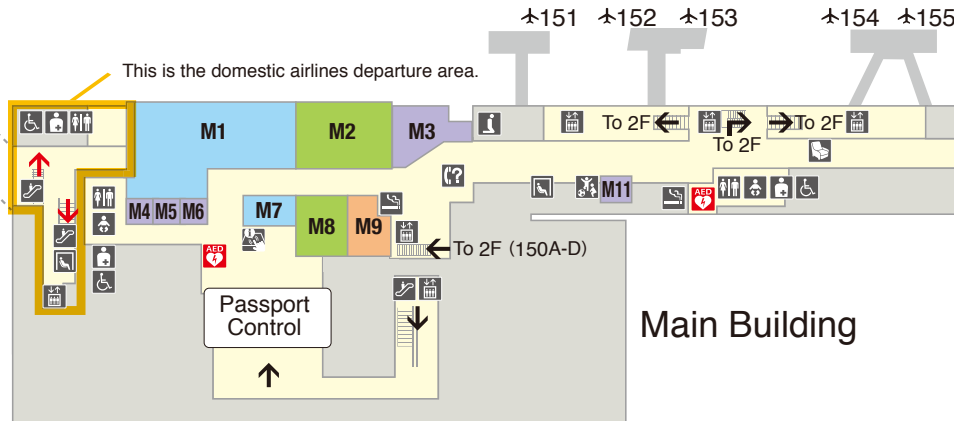
- Quiet Rooms
Tranquil room for persons with developmental disorders, mental abilities, and mental disorders.
- Kids Park
Kids Park is not a daycare center. Children must be accompanied by an adult at all times.
- Smoking Area
- Massage Chairs
- Coin Lockers

- Intercom
- Police
- Mailbox
- Prayer Room
- Baggage Scales
- infotouch Interactive Digital Displays
- AED

Main Building 3 Floor

International Departure

[After Passport Control]



This is the domestic airlines departure area.

Main Building

After Domestic Check-in

The stores and facilities listed below are available only for domestic passengers who have completed departure procedures.

Shops	
Satellite S2	Jetstar shop ☎0476-34-4152
Satellite S3	V store vending ☎0476-34-7836

Service Facilities	
Satellite	Kids Park Kids Park is not a daycare center. Children must be accompanied by an adult at all times.
3F	Quiet Rooms Tranquil room for persons with developmental disorders, mental disabilities, and mental disorders.

After Passport Control

The stores and facilities listed below are available only for passengers who have completed departure procedures.

Restaurants providing vegetarian menus

Restaurants & Cafes	
3F M9	caffe LAT.25° ☎0476-34-4157

Shops	
3F M2	Fa-So-La SOUVENIR AKIHABARA ☎0120-191-625
3F M8	Fa-So-La SOUVENIR AKIHABARA ANNEX ☎0120-191-625

Free Wireless LAN Service



SSID : FreeWiFi-NARITA

How to connect

- ① SSID: Select the network starting with "FreeWiFi-NARITA."
- ② Open your web browser.
- ③ Follow the onscreen instructions.

Free Wi-Fi is not secure like a WEP connection, which requires advance set-up. If you require a secure connection, please use a virtual private network (VPN) or one of the paid Wi-Fi service options available.

Duty Free Shops	
3F M1	Fa-So-La DUTY FREE ☎0120-191-625
3F M7	Fa-So-La DUTY FREE ANNEX ☎0120-191-625

Duty Free Pick-up Counter	
3F M3	Japan Duty Free GINZA
3F M3	LOTTE DUTY FREE
3F M3	TAKASHIMAYA DUTY FREE SHILLA & ANA

Service Facilities	
3F M4	Travelers insurance vending machines 6:00-21:00
3F M5	ATM (Seven Bank)
3F M6	Automatic currency exchange 6:00-21:00
3F	Kids Park Kids Park is not a daycare center. Children must be accompanied by an adult at all times.
3F	Quiet Rooms Tranquil room for persons with developmental disorders, mental disabilities, and mental disorders.

INFORMATION & SERVICES



Flight Information

Please check flight information on the Narita International Airport Official Website or by telephone.

Narita International Airport Information

☎0476-34-8000 (Open 24 hours a day, 365 days a year)

Real-time Flight Information



Terminals and Airlines

There are three terminals at Narita Airport. The terminal you will arrive at or depart from will vary depending on the airline you are flying with, so please check in advance. Also, the terminal may change depending on operational circumstances.

Airline and Terminal Information



Lost Item Inquiries

Before Passport Control/ After Customs

Narita International Airport Lost & Found

☎0476-34-4195

(Open 24 hours a day, 365 days a year)

After Passport Control/ Before Customs

Narita Customs Lost Property Office

☎0476-34-2157 (Weekdays 8:30-17:00)

In the aircraft

Please contact your airline for further information.

If you do not know where you lost the article

Narita International Airport Information

☎0476-34-8000

(Open 24 hours a day, 365 days a year)

infotouch Interactive Digital Displays

Three touch panel displays are located throughout the terminal. In addition to information on flights, shops, restaurants, service facilities and transport, they also show routes to each destination.



FAQs



General Information

Narita International Airport Information

Open 24 hours a day,
365 days a year

<https://www.narita-airport.jp/>

☎0476-34-8000



Narita International Airport
Official Website



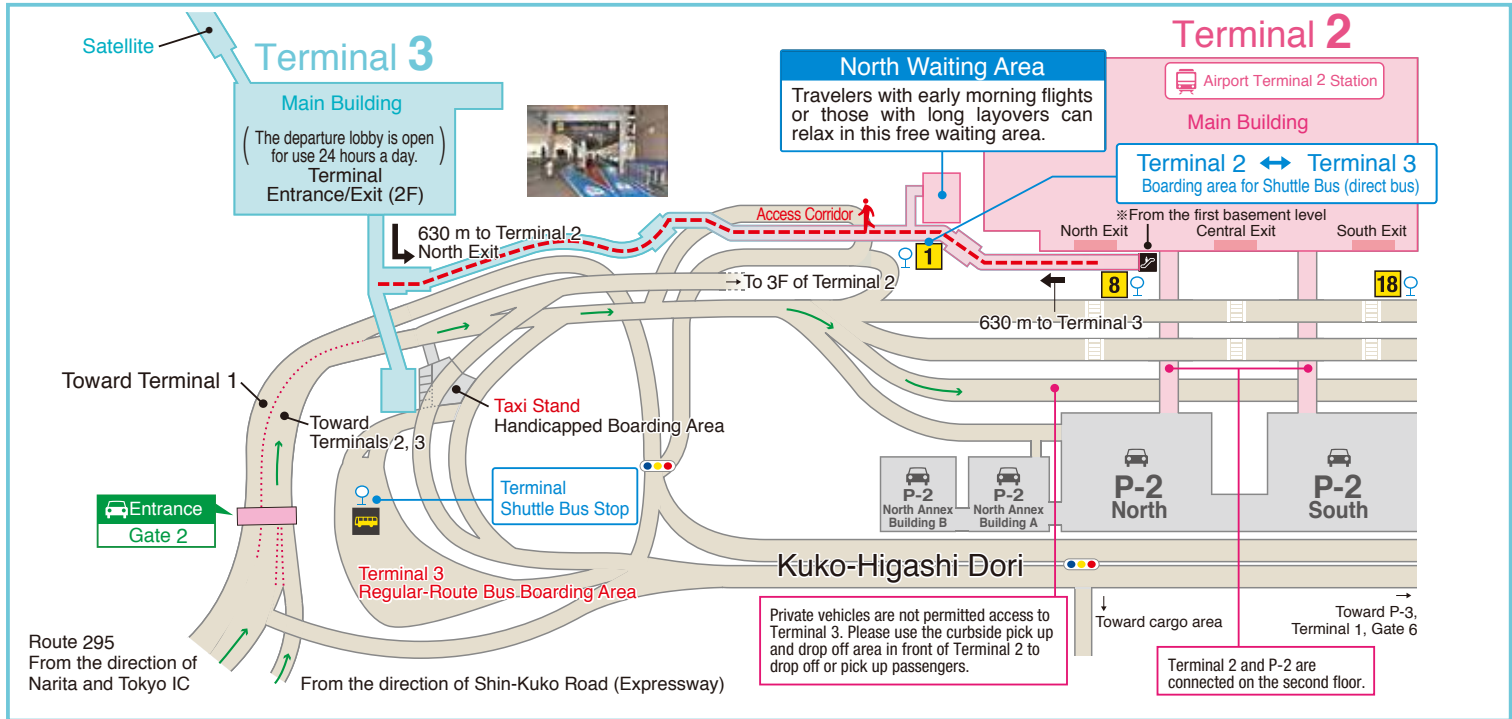
If you require assistance, please contact Narita Airport Information via the nearest information counter or by telephone at any time.

Details subject to change without notification. Thank you for your understanding.

Passengers using Terminal 3 are requested to transfer to the terminal well ahead of time.



Passengers using Terminal 3 who are coming by **train** or by **car** are **requested to first go to Terminal 2**.
 To transfer between Terminal 2 and Terminal 3, please either **walk (approx. 15 minutes)** or use the **free Terminal Shuttle Bus (direct bus: approx. three minutes)**.



Private Cars

Private vehicles and charter buses are not permitted access to Terminal 3. The nearest parking lot within the airport premises is the P-2 parking lot which is directly connected to Terminal 2. **Please use the curbside pick up and drop off area in front of Terminal 2 to drop off or pick up passengers.** Also, except for boarding and disembarking of passengers, curbside parking and/or passing of vehicles is prohibited.

Buses and Taxis

- The boarding area and Terminal 3 are connected by a passageway, and it takes approximately five minutes on foot to travel between them, so please allow yourself sufficient time.
- Travelers using hotel buses or charter buses should use the boarding area in Terminal 2.
- Passengers using highway express buses or taxis can board and disembark at the exclusive Terminal 3 vehicle boarding area. For details, please see P9.

Terminal Shuttle Buses (Free)

Please allow sufficient time when using this service as buses may be delayed or suspended due to traffic congestion, etc. The access corridor may be used to move between Terminal 2 and Terminal 3.



Bound for Terminal 2 (Direct)

Terminal 3 About three min. → Terminal 2 (1F) **1**
 ● Operating Hours/4:30–23:20 (In intervals ranging from three minutes to six minutes)
 Terminal 3 Departures First Departure/4:30 Last Departure/23:20

Bound for Terminal 1 via Terminal 2

Terminal 3 About three min. → Terminal 2 (1F) **8 18** About 10 min. → Terminal 1 (1F) **6**
 About 10 minutes
 ● Operating Hours/5:10–21:26 (In intervals ranging from seven minutes to 20 minutes)
 Terminal 3 Departures First Departure/5:19 Last Departure/21:23

Please note that apart from the above transportation, there are other buses running only between Terminal 1 and 2.

ACCESS Buses & Taxis



Bus Stop Guide

The bus stations for buses departing from the Terminal are shown below.

Tokyo	Tokyo Sta./Ginza Sta./Shinonome Depot/Rinkai Fukutoshin	①	
	Tokyo Sta./Ginza Sta.	②	
	Tokyo City Air Terminal/Tokyo Sta./Nihombashi, Ikebukuro/Mejiro/Kudan/Korakuen, Hibiya/Ginza, Shiba/Shiodome/Takeshiba/Odaiba/Ariake, Akasaka/Roppongi (via Tokyo City Air Terminal), Shibuya/Futako-Tamagawa	③	
	Tachikawa/Akishima, Shinjuku, Roppongi/Akasaka, Asakusa/Kinshicho/Toyosu/Toycho/Shinkiba	④	
	Ebisu/Shinagawa, Takao/Hachioji, Wakabadai Sta./Inagi Sta./Chofu Sta., Minami Osawa Sta./Keio-Tama Center Sta./Seiseki Sakura ga Oka Sta., Haneda Airport	⑤	
	Kasai Sta./Ichinoe Sta./Koiwa Sta.	⑥	
	Kichijoji Sta.	⑨	
	Osaki Sta.	⑩	
	Chiba	JR Inage Sta./Chiba Chuo Sta./Makuhari Shin-Toshin./Inagekaigan Sta., Matsudo Sta./Kashiwa Sta./Kashiwanoha-campus Sta., Shin-Urayasu, "Tokyo Disney Resort"/Maihama, Chiba Sta., Kisarazu.	⑥
	Kanagawa	Yokohama City Air Terminal (Y-CAT), Minato Mirai	⑤
Saitama	Tama Plaza Sta./Shin-Yurigaoka Sta., Hon-Atsugi Sta./Hiratsuka, Fujisawa Sta./Tsujido Sta./Chigasaki Sta., Nakayama Sta./Center-Minami Sta., Machida Sta./Sagamino Sta./Hashimoto Sta.	⑨	
Other Areas	Fujimino/Niiza/Shiki/Asakadai/Shin-Koshigaya Sta./Soka Sta./Yashio Sta.	⑥	
Other Areas	Wako-shi Sta./Higashi Tokorozawa Sta./Tokorozawa Sta., Saitama Shin-Toshin Sta./Omiya Sta., Sakado Sta./Kawagoe Sta., Kumagaya/Konosu/Kuki	⑦	
Other Areas	Miyagi Prf., Nagano Prf.	⑥	
Other Areas	Shizuoka Prf., Yamanashi Prf., Niigata Prf., Toyama Prf./Ishikawa Prf.	⑦	
Other Areas	Ibaraki Prf., Tochigi Prf., Gunma Prf., Fukushima Prf.	⑧	

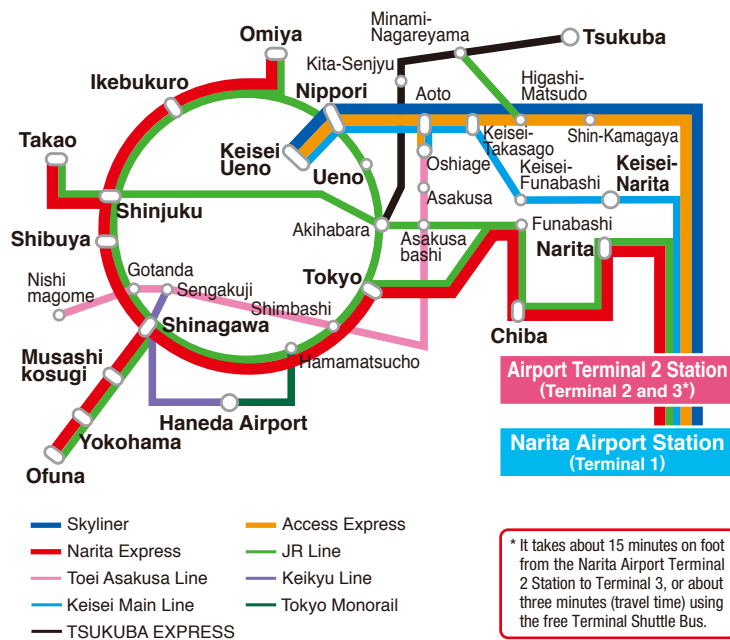
Courtesy Bus Car Rental Service ⑬ Private Parking Service ⑭ ⑮



Railways



- Please allow sufficient time for travel to or from the airport as delays can occur due to weather conditions.
 - Your terminal at Narita Airport will depend on the airline you are traveling with. Please confirm the location of your airline before you arrive at the airport.
- For terminal and airline information, please see P6.



Travel times to major stations

Keisei Skyliner

Nippori: 36 min., Keisei Ueno: 41 min.

JR Narita Express

Tokyo: 50 min., Shinagawa: 59 min., Shibuya: 67 min., Shinjuku: 73 min., Ikebukuro: 80 min., Yokohama: 81 min.

The quickest travel times to each station are estimated here.

Transportation options search

Narita Airport Access Navigation

Provides real-time information on departing from Narita Airport, arriving at your destination, transfer options, and travel times.



Narita International Airport Official Website